



TECH FAQs: Silver/Gold Quality Certification (Already certified Hospital)



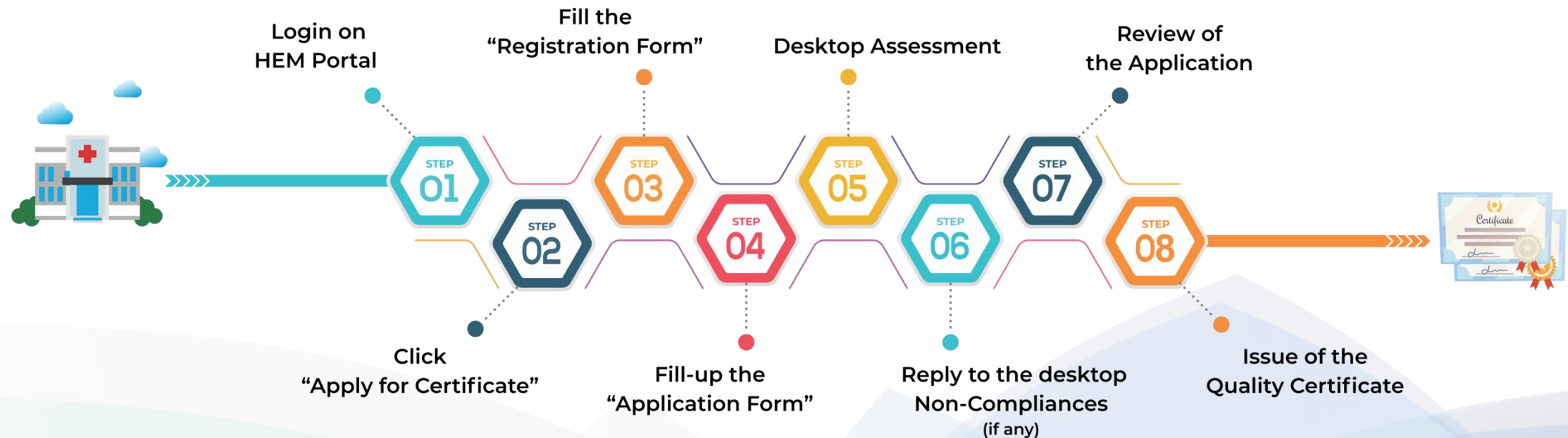
OUTLINE

- Process of certification
- Registration steps
- Application process
- Desktop assessment and review
- NC reply steps
- Checking status post NC reviewed
- Other Tech FAQs



PROCESS OF CERTIFICATION

Hospitals which are already certified by nationally or internationally recognized accreditation body can also avail the benefits of the scheme. NABH's Entry-Level/ NQAS certified hospitals can apply for AB PMJAY Silver quality certification and hospitals with NABH's Full Accreditation/JCI accreditation can apply for AB PMJAY Gold quality certification directly. These hospitals have to just answer a few questions related to Ayushman Bharat Pradhan Mantri Jan Aaroya Yojana (AB PMJAY) to get the Silver/ Gold Quality certification.

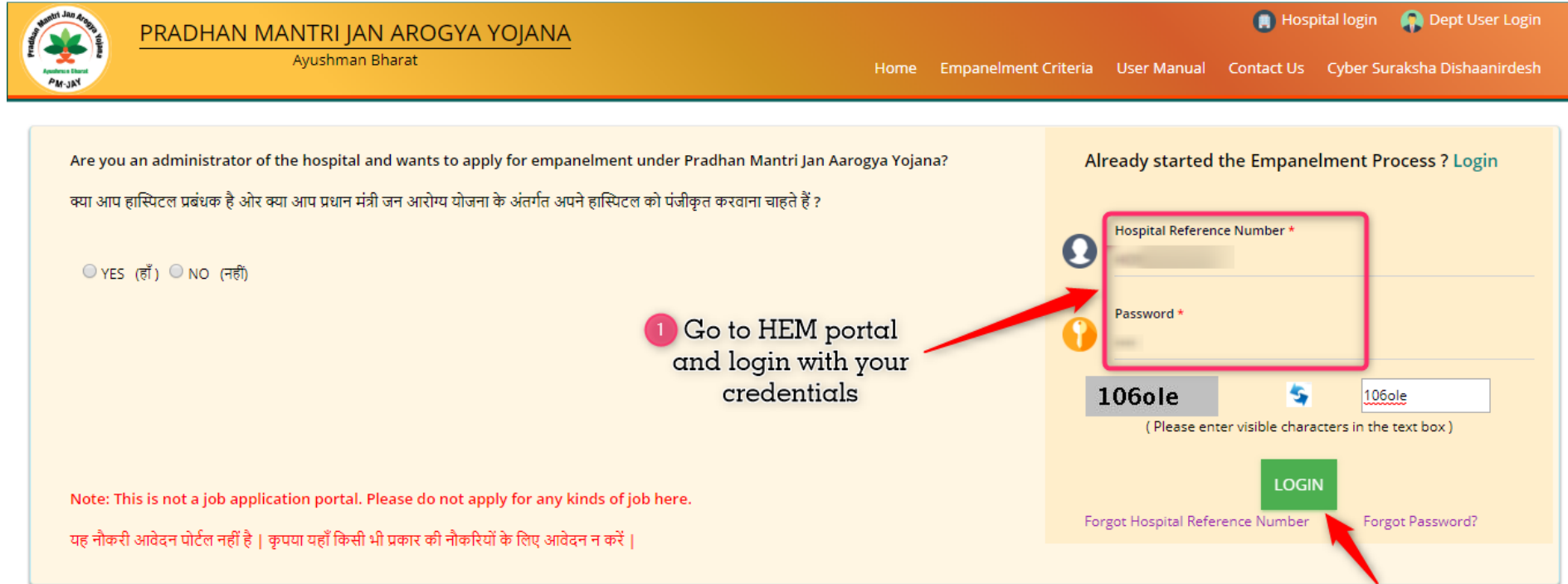


Registration Steps



STEPS TO REGISTER

Go to <https://hospitals.pmjay.gov.in/> and login with your credential

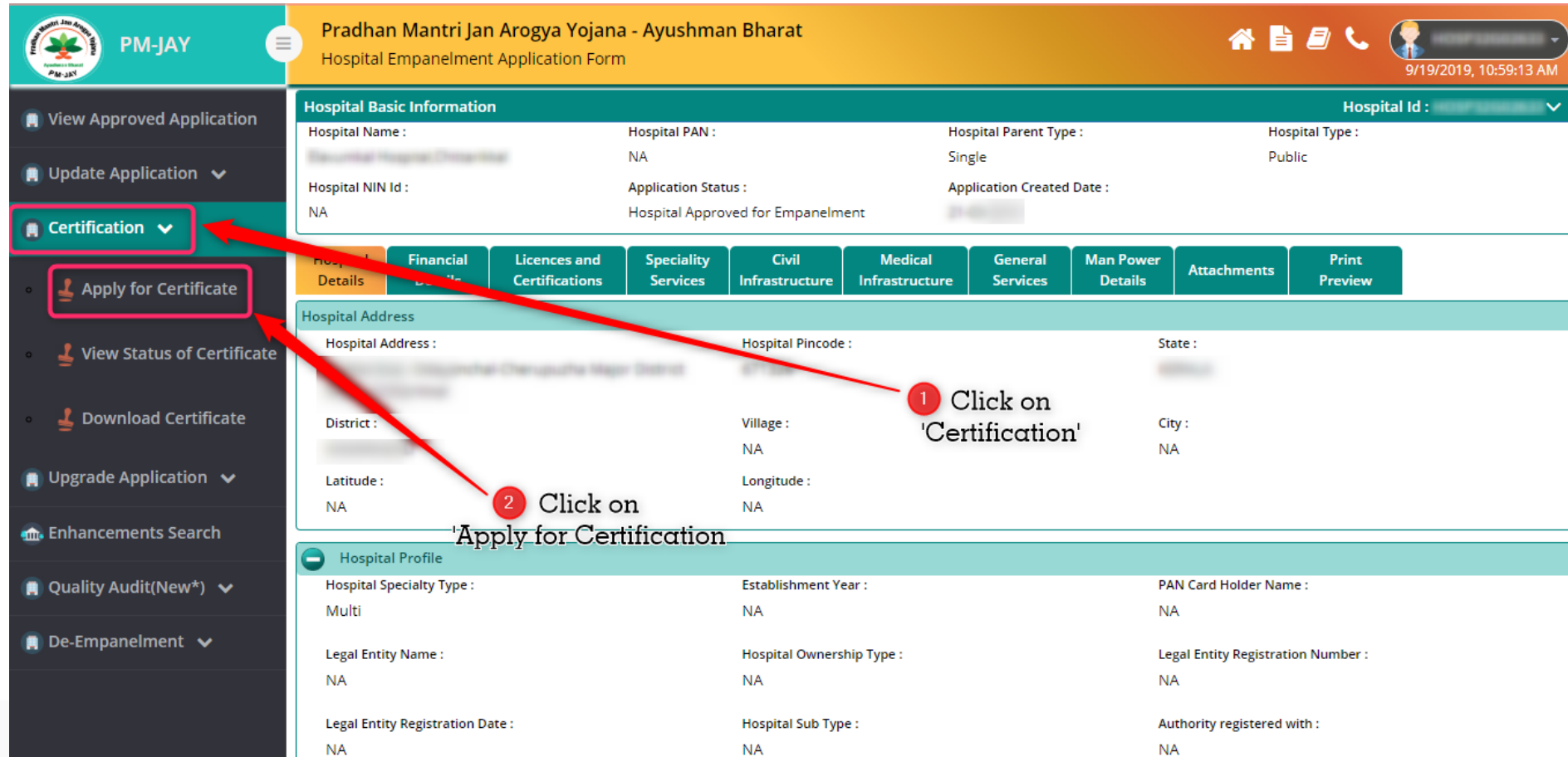


The screenshot shows the PM-JAY Hospital Registration Portal. The header includes the PM-JAY logo, the text 'PRADHAN MANTRI JAN AROGYA YOJANA Ayushman Bharat', and navigation links: Home, Empanelment Criteria, User Manual, Contact Us, and Cyber Suraksha Dishaanirdesh. There are also links for 'Hospital login' and 'Dept User Login'. The main content area has two sections: 'Are you an administrator of the hospital and wants to apply for empanelment under Pradhan Mantri Jan Aarogya Yojana?' with 'YES (हाँ)' and 'NO (नहीं)' radio buttons, and 'Already started the Empanelment Process ? Login'. The login form has fields for 'Hospital Reference Number *' and 'Password *', a '106ole' captcha, and a 'LOGIN' button. A red arrow points from the text 'Go to HEM portal and login with your credentials' to the login form. Another red arrow points from the text 'Click login' to the 'LOGIN' button. A note at the bottom states: 'Note: This is not a job application portal. Please do not apply for any kinds of job here. यह नौकरी आवेदन पोर्टल नहीं है | कृपया यहाँ किसी भी प्रकार की नौकरियों के लिए आवेदन न करें |'.

1 Go to HEM portal and login with your credentials

2 Click login

STEPS TO REGISTER




The screenshot displays the PM-JAY Hospital Empanelment Application Form. The interface includes a top navigation bar with the PM-JAY logo and the text "Pradhan Mantri Jan Arogya Yojana - Ayushman Bharat Hospital Empanelment Application Form". A sidebar on the left contains navigation options: "View Approved Application", "Update Application", "Certification", "Apply for Certificate", "View Status of Certificate", "Download Certificate", "Upgrade Application", "Enhancements Search", "Quality Audit(New*)", and "De-Empanelment". The main content area is divided into sections: "Hospital Basic Information", "Hospital Address", and "Hospital Profile". The "Hospital Basic Information" section shows fields for Hospital Name, Hospital PAN, Hospital Parent Type, Hospital Type, Hospital NIN Id, Application Status, and Application Created Date. The "Hospital Address" section shows fields for Hospital Address, Hospital Pincode, State, District, Village, City, Latitude, and Longitude. The "Hospital Profile" section shows fields for Hospital Specialty Type, Establishment Year, PAN Card Holder Name, Legal Entity Name, Hospital Ownership Type, Legal Entity Registration Number, Legal Entity Registration Date, Hospital Sub Type, and Authority registered with. Two red arrows point to the "Certification" menu item and the "Apply for Certificate" button. A red circle with the number "1" is placed over the "Certification" menu item, and a red circle with the number "2" is placed over the "Apply for Certificate" button. Text annotations "1 Click on 'Certification'" and "2 Click on 'Apply for Certification'" are placed near the respective elements.

1 Click on 'Certification'


2 Click on 'Apply for Certification'


STEPS TO REGISTER



PM-JAY

Pradhan Mantri Jan Arogya Yojana - Ayushman Bharat
Hospital Empanelment Application Form





9/19/2019, 10:59:13 AM

Apply for Certification

Hospital Empanelment Application Form

Hospital Id : XXXXXXXXXX

Below Information is Correct
 Update Hospital Basic Information
 Upgrade Details

Submit

←
2
 Click on 'Submit'

Hospital Basic Information

Hospital Name : XXXXXXXXXX	Hospital Parent Type: Single	Hospital Type : Public	Hospital NIN Id : NA
--	---------------------------------	---------------------------	-------------------------

Hospital Address


Hospital Address * XXXXXXXXXX	State * XXXX	District * XXXXXX	
Village : NA	City/Town : NA	Hospital Pincode * XXXXXX	Geographic Code Latitude : NA
Geographic Code Longitude : NA			

Hospital Profile

Hospital Specialty Type * Multi	Establishment Year * NA	PAN Card Holder Name * NA	Legal Entity Name NA
Hospital Ownership Type * NA	Legal Entity Registration Number NA	Legal Entity Registration Date NA	Hospital Sub Type * NA
Authority registered with * NA			


1
 Choose from the given 3 options


STEPS TO REGISTER



PM-JAY

Pradhan Mantri Jan Arogya Yojana - Ayushman Bharat
Hospital Empanelment Application Form





9/19/2019, 10:59:13 AM

- [View Approved Application](#)
- [Update Application](#)
- [Certification](#)
- [Apply for Certificate](#)
- [View Status of Certificate](#)
- [Download Certificate](#)
- [Upgrade Application](#)
- [Enhancements Search](#)
- [Quality Audit\(New*\)](#)
- [De-Empanelment](#)

Apply for Certification

Are you sure you want to apply for certification with below mentioned information

OK
Cancel

Hospital Empanelment Application Hospital Id :

A message will pop asking if you really want to submit

Submit

Hospital Basic Information

Hospital Name :	Hospital Parent Type : Single	Hospital Type : Public	Hospital NIN Id : NA
-----------------	----------------------------------	---------------------------	-------------------------

Hospital Address

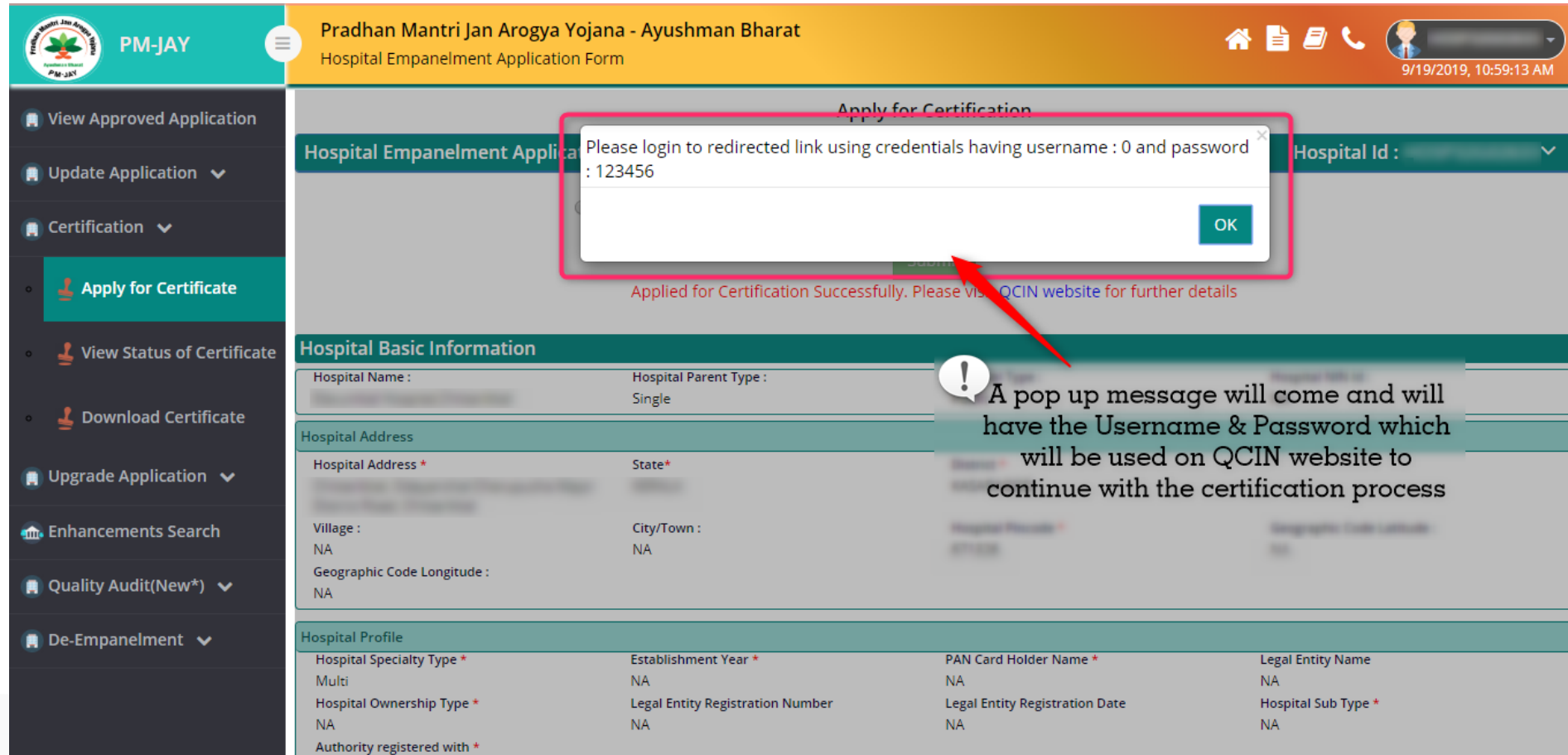
Hospital Address *	State*	District*	Hospital Pincode *	Geographic Code Latitude :
NA	NA	NA	671326	NA
Village :	City/Town :	Geographic Code Longitude :		
NA	NA	NA		

Hospital Profile

Hospital Specialty Type *	Establishment Year *	PAN Card Holder Name *	Legal Entity Name
Multi	NA	NA	NA
Hospital Ownership Type *	Legal Entity Registration Number	Legal Entity Registration Date	Hospital Sub Type *
NA	NA	NA	NA
Authority registered with *			
NA			

1 Click 'OK' if you want to submit OR Click 'Cancel' to go back

STEPS TO REGISTER



PM-JAY Pradhan Mantri Jan Arogya Yojana - Ayushman Bharat
Hospital Empanelment Application Form

9/19/2019, 10:59:13 AM

Apply for Certification

Hospital Empanelment Application Form Hospital Id : [Dropdown]

Please login to redirected link using credentials having username : 0 and password : 123456

OK

Applied for Certification Successfully. Please visit [QCIN website](#) for further details

Hospital Basic Information

Hospital Name :	Hospital Parent Type :
[Redacted]	Single

Hospital Address


Hospital Address *	State*
[Redacted]	[Redacted]
Village :	City/Town :
NA	NA
Geographic Code Longitude :	
NA	

Hospital Profile

Hospital Specialty Type *	Establishment Year *	PAN Card Holder Name *	Legal Entity Name
Multi	NA	NA	NA
Hospital Ownership Type *	Legal Entity Registration Number	Legal Entity Registration Date	Hospital Sub Type *
NA	NA	NA	NA
Authority registered with *			


! A pop up message will come and will have the Username & Password which will be used on QCIN website to continue with the certification process


STEPS TO REGISTER



PM-JAY

Pradhan Mantri Jan Arogya Yojana - Ayushman Bharat
Hospital Empanelment Application Form





9/19/2019, 10:59:13 AM

Apply for Certification
Hospital Id : XXXXXXXXXX

Below Information is Correct
 Update Hospital Basic Information
 Upgrade Details

Submit

Applied for Certification Successfully. Please visit QCI website for further details

Hospital Empanelment Application Form
Click on this link to visit QCI website

Hospital Basic Information

Hospital Name :	Hospital Parent Type :	Hospital Type :	Hospital NIN Id :
XXXXXXXXXX	Single	Public	NA

Hospital Address

Hospital Address *	State *	District *	
XXXXXXXXXX	XXXX	XXXXXX	
Village :	City/Town :	Hospital Pincode *	Geographic Code Latitude :
NA	NA	XXXXXX	NA
Geographic Code Longitude :			
NA			

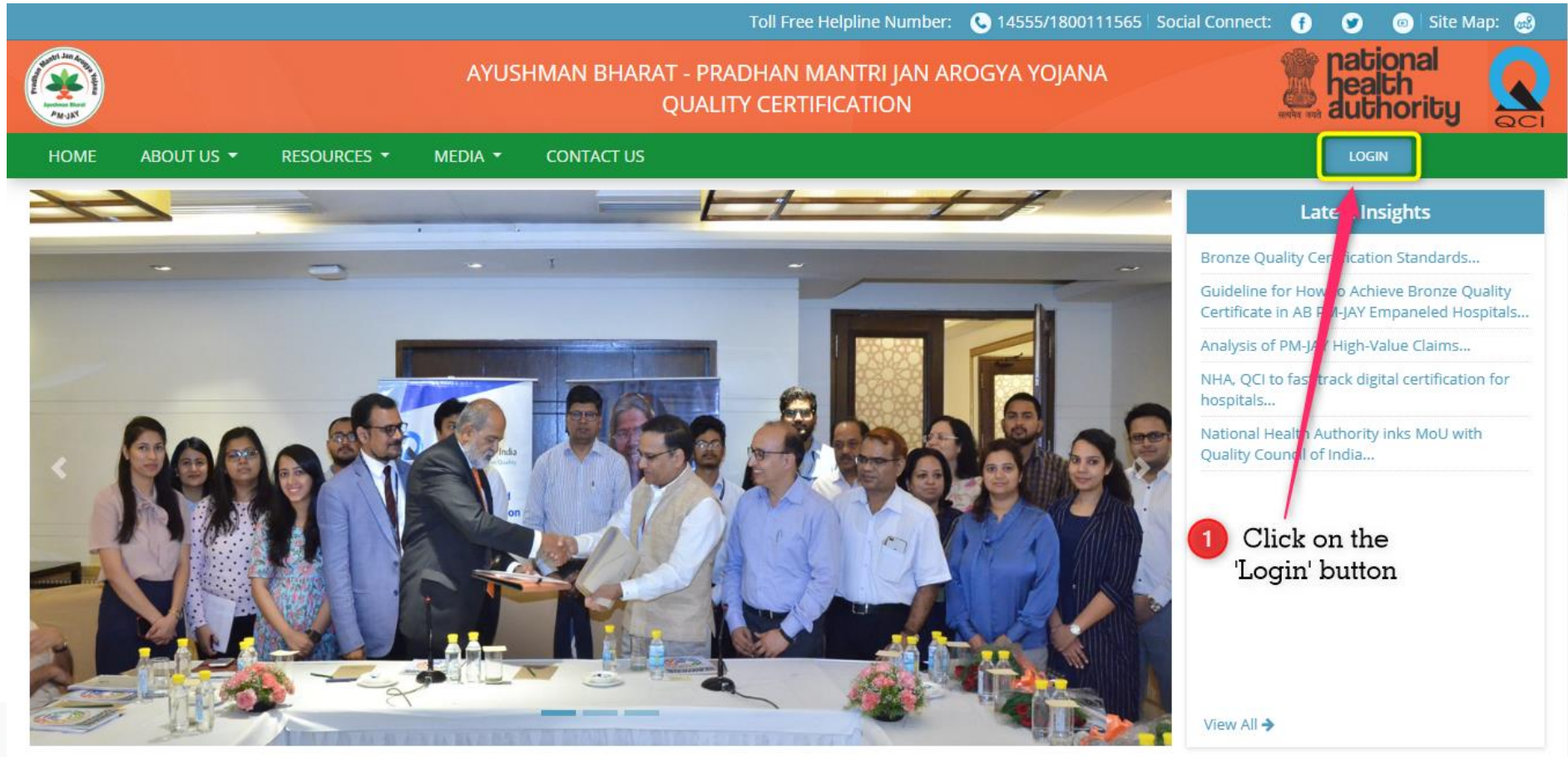
Hospital Profile

Hospital Specialty Type *	Establishment Year *	PAN Card Holder Name *	Legal Entity Name
Multi	NA	NA	NA
Hospital Ownership Type *	Legal Entity Registration Number	Legal Entity Registration Date	Hospital Sub Type *
NA	NA	NA	NA

Authority registered with *

https://testthem.abnhpm.gov.in/loginForm.htm#

STEPS TO REGISTER



Toll Free Helpline Number: 14555/1800111565 | Social Connect: | Site Map:

AYUSHMAN BHARAT - PRADHAN MANTRI JAN AROGYA YOJANA
QUALITY CERTIFICATION

HOME ABOUT US RESOURCES MEDIA CONTACT US LOGIN

Latest Insights

- Bronze Quality Certification Standards...
- Guideline for How to Achieve Bronze Quality Certificate in AB PM-JAY Empaneled Hospitals...
- Analysis of PM-JAY High-Value Claims...
- NHA, QCI to fast track digital certification for hospitals...
- National Health Authority inks MoU with Quality Council of India...

1 Click on the 'Login' button

View All →

STEPS TO REGISTER

 national
health
authority
सत्यमेव जयते

 प्रधानमंत्री जन आरोग्य योजना
आयुष्मान् भारत
PM-JAY

HOME 

AB PMJAY QUALITY CERTIFICATE



Login





LOGIN




[Forgot Password?](#)

 Login with the Username & Password which were popped earlier on HEM portal while submitting. (The same were also sent to the registered E-mail ID as well)

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STEPS TO REGISTER

Toll Free Helpline Number: 14555/1800111565 | Social Connect:    | Site Map: 

 AYUSHMAN BHARAT - PRADHAN MANTRI JAN AROGYA YOJANA
QUALITY CERTIFICATION  

[Logout](#)


Basic Certificate Questions

Enter Your Accreditation Details

Do You have any accreditation ? ⓘ

1 From the drop down, select an option which is true i.e: Yes/No

2 After selection, click on 'Submit'

Download Mobile App


Contact Us
7th & 9th Floor, Tower-I,
Jeevan Bharati Building,
Connaught Place, News Delhi - 110001
Toll Free Number: 14555/ 1800111565
Email: pm-nhpmission@gov.in

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STEPS TO REGISTER

Basic Certificate Questions

Enter Your Accreditation Details

Do You have any accreditation ? i

1 Upon selecting 'Yes'
The hospital will need to fill-up some
basic details of the current accreditation

Capture Accreditation Details

Name of Accreditation Board

Accreditation Number

Upload document

Select Type of certification/Accreditation Level i

Issued date

Valid Upto

2 Click on
'Choose File'
and upload the
desired file

3 Click on 'Add' button

STEPS TO REGISTER

Basic Certificate Questions

Enter Your Accreditation Details

Do You have any accreditation ? !

Capture Accrediation Details

Name of Accrediation Board <input type="text" value="select accreditation board"/>	Select Type of certification/Accrediation Level ! <input type="text" value="Select certification Type/Accrediation Level"/>	
Accrediation Number <input type="text"/>	Issued date <input type="text" value="yyyy-mm-dd"/>	Valid Upto <input type="text" value="yyyy-mm-dd"/>
Upload document <input type="text" value="CHOOSE FILE..."/>		

! Make sure all the details shown here are correct

ACCREDIATION BOARD	TYPE OF ACCREDIATION/ACCREDIATION LEVEL	ACCREDIATION NUMBER	ISSUED DATE	VALID UPTO	DOCUMENT
NABH	Full Accreditation	3123153116516	04/09/2019	04/09/2022	2019-08-22-14-52-42-813_1566465762813_XXXXPK1126X_ITRV.PDF

I have filled the above data true and correct as per my knowledge and is aware about that if data is found false or incorrect may lead to rejection of the application.

1 Click 'Submit' to proceed

STEPS TO REGISTER

Basic Certificate Questions

Enter Your Accreditation Details

Do You have any accreditation? Yes No

Capture Accreditation Details

Name of Accreditation Board:

Select Type of certification/Accreditation Level:


Accreditation Number:

Issued date:

Valid Upto:

Upload document:

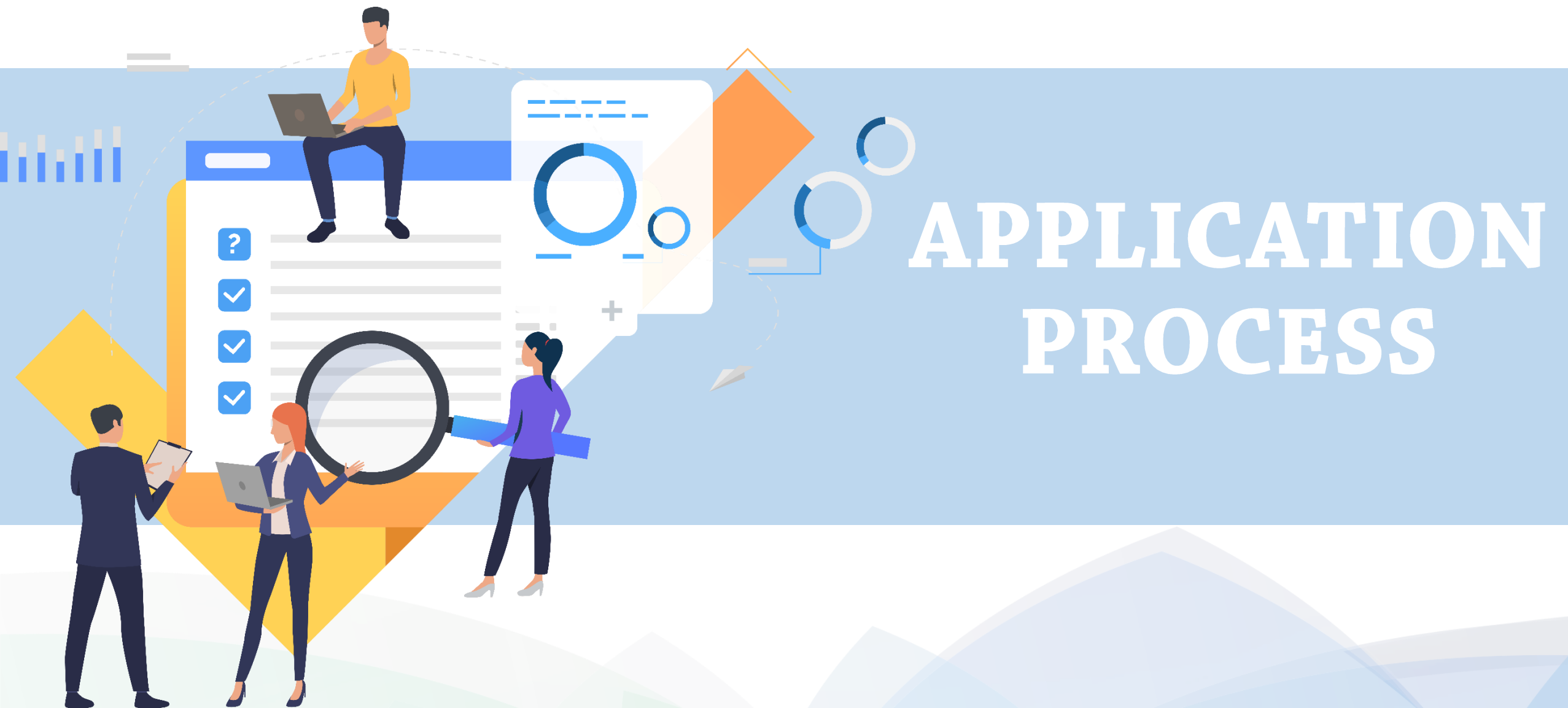
! A message will pop up showing the certificate for which the Hospital is eligible

 Congratulations! You are eligible to apply for Gold Certificate

1 Click 'OK' to continue OR 'CANCEL' to go back

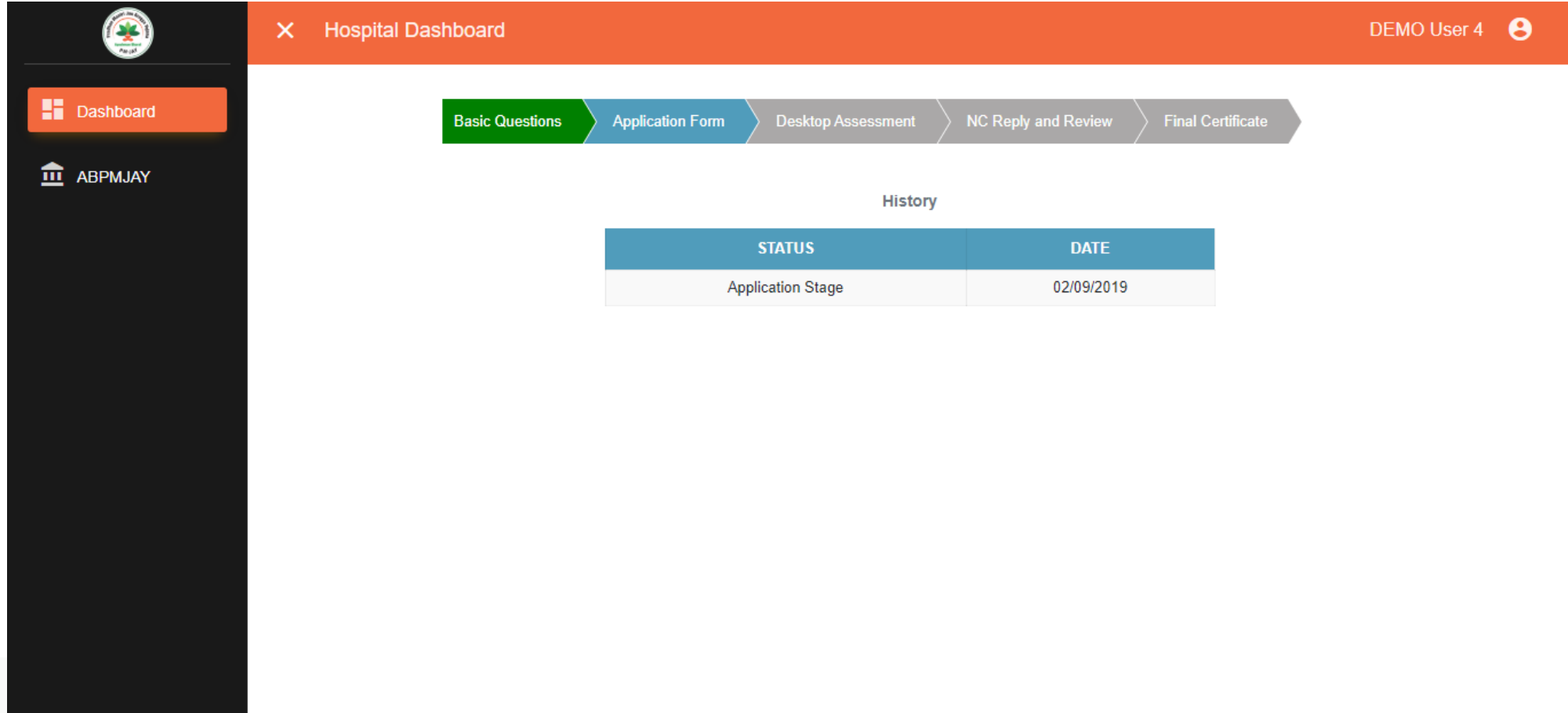
ACCREDITATION BOARD	TYPE OF ACCREDITATION/ACCREDITATION LEVEL	ACCREDITATION NUMBER	ISSUED DATE	VALID UPTO	DOCUMENT	
NABH	Full Accreditation	3123153116516	04/09/2019	04/09/2022	2019-08-22-14-52-42-813_1566465762813_XXXXPK1126X_ITRV.PDF	<input type="button" value="X"/>

I have filled the above data true and correct as per my knowledge and is aware about that if data is found false or incorrect may lead to rejection of the application.



APPLICATION PROCESS

STEPS TO APPLY

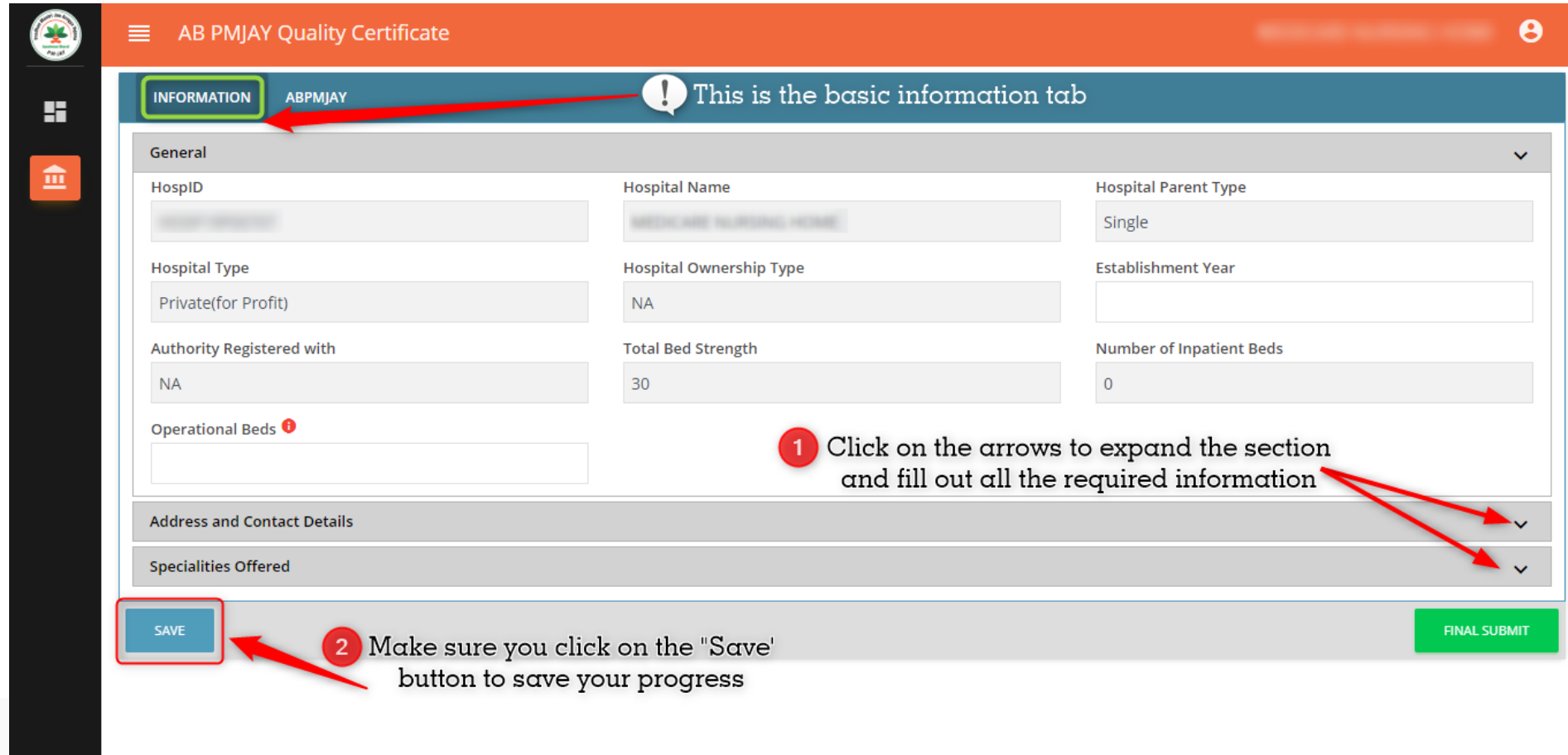


The screenshot shows a web application interface for a hospital dashboard. At the top, there is a navigation bar with the text "Hospital Dashboard" and a user profile "DEMO User 4". On the left, a sidebar contains a "Dashboard" button and an "ABPMJAY" logo. The main content area features a progress bar with five steps: "Basic Questions" (highlighted in green), "Application Form", "Desktop Assessment", "NC Reply and Review", and "Final Certificate". Below the progress bar is a "History" table with two columns: "STATUS" and "DATE".

STATUS	DATE
Application Stage	02/09/2019

Go to 'Application Form' tab to start filling form

STEPS TO APPLY



The screenshot shows the 'AB PMJAY Quality Certificate' application form. The 'INFORMATION' tab is selected, and a message states 'This is the basic information tab'. The form is divided into sections: 'General', 'Address and Contact Details', and 'Specialities Offered'. The 'General' section contains the following fields:




Field	Value
HospID	
Hospital Name	HEALTHCARE PLANNING HOME
Hospital Parent Type	Single
Hospital Type	Private(for Profit)
Hospital Ownership Type	NA
Establishment Year	
Authority Registered with	NA
Total Bed Strength	30
Number of Inpatient Beds	0
Operational Beds	


Annotations include:

- 1. Click on the arrows to expand the section and fill out all the required information (pointing to the expand/collapse arrows).
- 2. Make sure you click on the "Save" button to save your progress (pointing to the SAVE button).

Buttons: SAVE, FINAL SUBMIT

STEPS TO APPLY

 **AB PMJAY Quality Certificate**  On clicking this tab, a set of questions will appear which are all mandatory to be filled by the Hospital WELCOME | REGISTER | HOME 

INFORMATION **ABPMJAY** 

1. Are 'scope of services' registered under AB PM-JAY clearly defined and displayed at prominent place?*

2. Are 'scope of services' registered under AB PMJAY displayed bilingually (one local language and another Hindi or English)?*

3. Is the hospital staff aware of 'scope of services' registered under AB PMJAY?*

4. Is there a dedicated kiosk/ counter for AB PMJAY at prominent place in the hospital?*


5. Is the kiosk/ counter manned by Pradhan Mantri Arogya Mitra (PMAM)/ trained staff during the operational hours?*

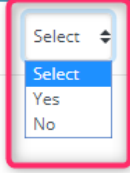
6. Are required equipments provided to Arogya Mitra for AB PMJAY beneficiary identification?*

7. Does the hospital has a dedicated team for AB PMJAY?*


8. Does the hospital has at least one Pradhan Mantri Arogya Mitra (PMAM)/ dedicated person per shift appointed for looking after the work of Ayushman Bharat Scheme? *

9. Does the nominated AB PMJAY team has doctors engaged?*

 Every question will have a drop down option from which the hospital will choose the required answer

 Select
Select
Yes
No

STEPS TO APPLY

 AB PMJAY Quality Certificate WELCOME | RETURN HOME

INFORMATION ABPMJAY

1. Are 'scope of services' registered under AB PM-JAY clearly defined and displayed at prominent place?*

Yes

Hospital Entrance	<input checked="" type="checkbox"/>
Reception Area	<input checked="" type="checkbox"/>
Waiting Area	<input type="checkbox"/>
OPD	<input type="checkbox"/>
Emergency Area	<input type="checkbox"/>
Other	<input type="checkbox"/>

Tick mark the option(s), whichever is valid

Every chosen option will have 2 buttons
1. Upload
2. View

2. Are 'scope of services' registered under AB PMJAY displayed bilingually (one local language and another Hindi or English)?*

Select

3. Is the hospital staff aware of 'scope of services' registered under AB PMJAY?*

Select

4. Is there a dedicated kiosk/ counter for AB PMJAY at prominent place in the hospital?*

Select


5. Is the kiosk/ counter manned by Pradhan Mantri Arogya Mitra (PMAM)/ trained staff during the operational hours?*


Select


6. Are required equipments provided to Arogya Mitra for AB PMJAY beneficiary identification?*

Select

STEPS TO APPLY





 AB PMJAY Quality Certificate

 Upon successful upload, a success message will pop up

 File uploaded success

INFORMATION ABPMJAY

1. Are 'scope of services' registered under AB PM-JAY clearly defined and displayed at prominent place?*

Hospital Entrance	<input checked="" type="checkbox"/>		
Reception Area	<input checked="" type="checkbox"/>		
Waiting Area	<input type="checkbox"/>		
OPD	<input type="checkbox"/>		
Emergency Area	<input type="checkbox"/>		
Other	<input type="checkbox"/>		

2. Are 'scope of services' registered under AB PMJAY displayed bilingually (one local language and another Hindi or English)?*

3. Is the hospital staff aware of 'scope of services' registered under AB PMJAY?*

4. Is there a dedicated kiosk/ counter for AB PMJAY at prominent place in the hospital?*

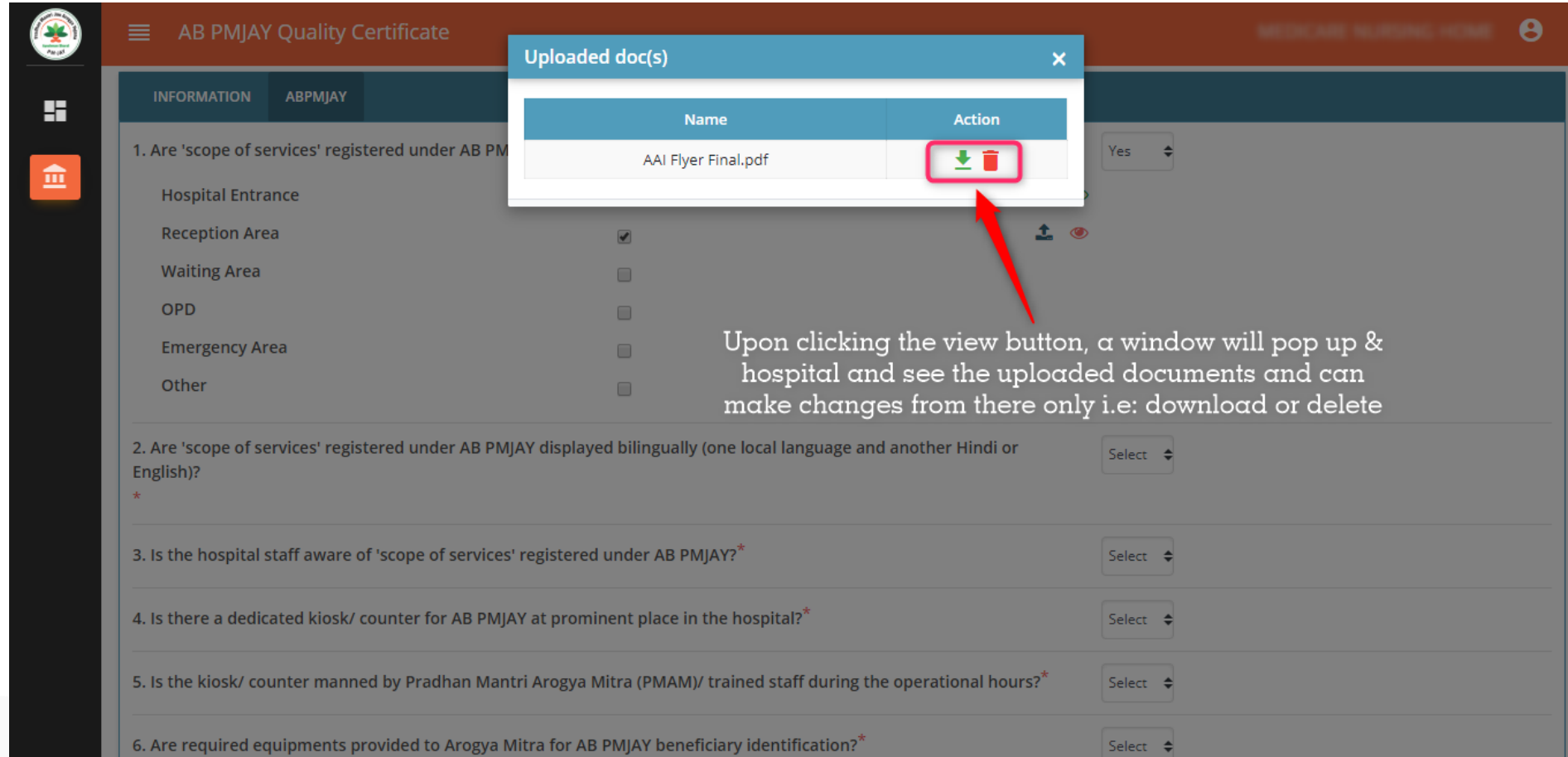
5. Is the kiosk/ counter manned by Pradhan Mantri Arogya Mitra (PMAM)/ trained staff during the operational hours?*

6. Are required equipments provided to Arogya Mitra for AB PMJAY beneficiary identification?*



1 Click on upload icon to upload file

2 Upon successful upload, the view icon changes to 'Green' color. Click on the view button to view the uploaded file

STEPS TO APPLY



The screenshot shows the 'AB PMJAY Quality Certificate' application form. A popup window titled 'Uploaded doc(s)' is open, displaying a table of uploaded documents. A red arrow points to the 'Action' column for the document 'AAI Flyer Final.pdf', which contains a download icon and a delete icon.

Name	Action
AAI Flyer Final.pdf	 

Upon clicking the view button, a window will pop up & hospital and see the uploaded documents and can make changes from there only i.e: download or delete

1. Are 'scope of services' registered under AB PMJAY displayed at Hospital Entrance, Reception Area, Waiting Area, OPD, Emergency Area, Other? Yes

2. Are 'scope of services' registered under AB PMJAY displayed bilingually (one local language and another Hindi or English)?

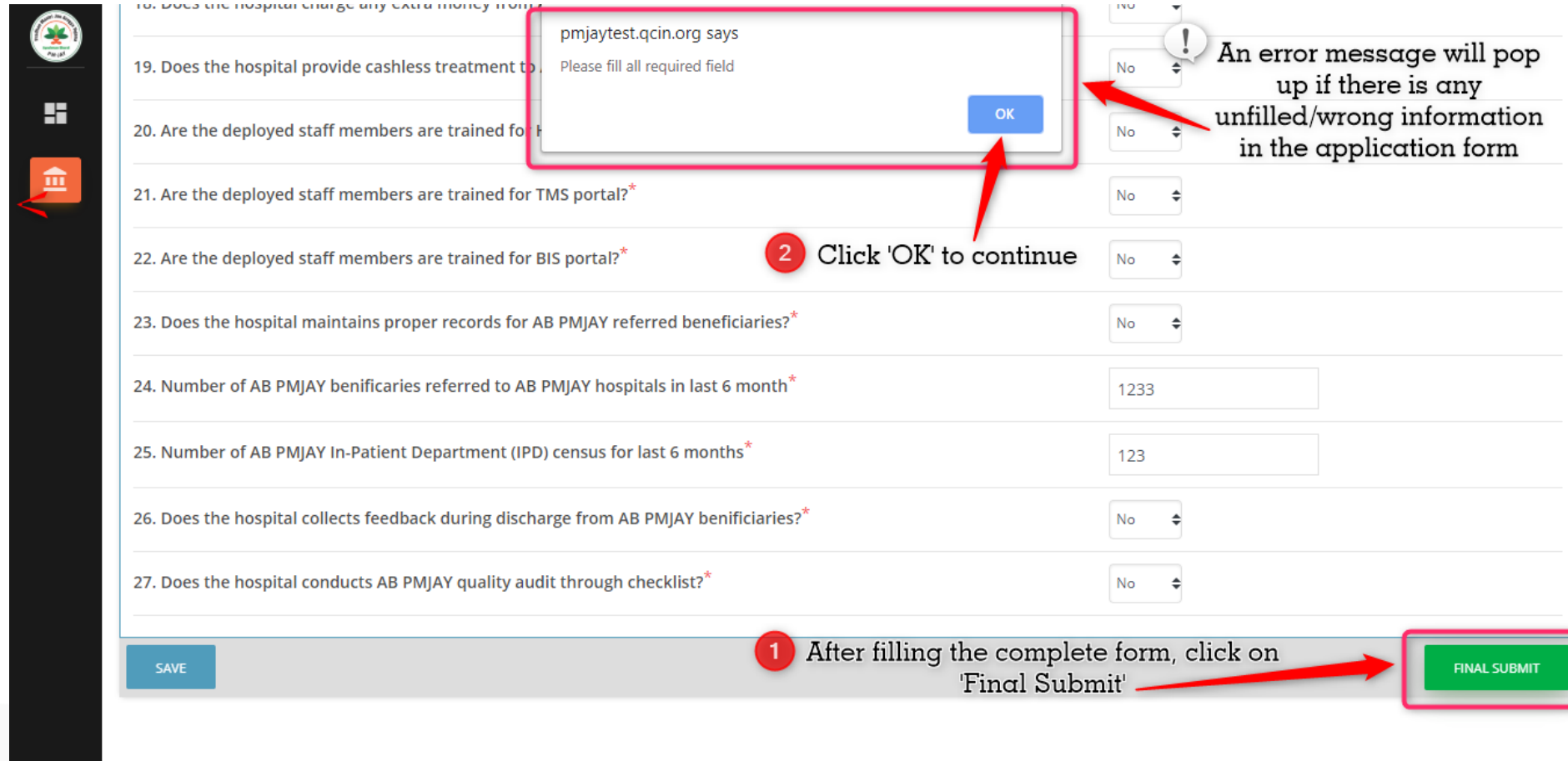
3. Is the hospital staff aware of 'scope of services' registered under AB PMJAY?

4. Is there a dedicated kiosk/ counter for AB PMJAY at prominent place in the hospital?

5. Is the kiosk/ counter manned by Pradhan Mantri Arogya Mitra (PMAM)/ trained staff during the operational hours?

6. Are required equipments provided to Arogya Mitra for AB PMJAY beneficiary identification?

STEPS TO APPLY



The screenshot shows a web application form for PM-JAY. It contains several questions with dropdown menus and text input fields. Annotations include:

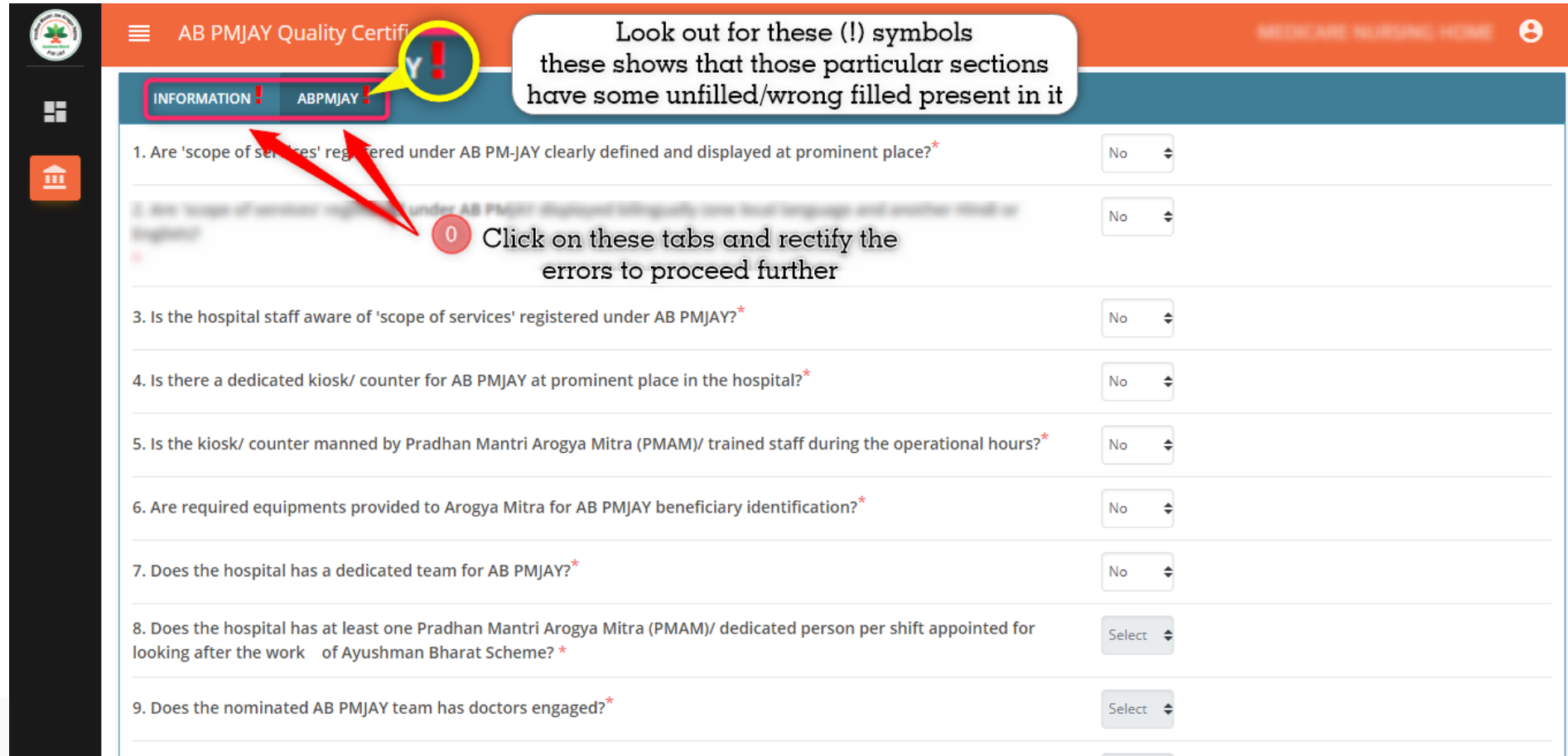
- Step 1:** A red circle with the number '1' and the text "After filling the complete form, click on 'Final Submit'" with a red arrow pointing to a green "FINAL SUBMIT" button at the bottom right.
- Step 2:** A red circle with the number '2' and the text "Click 'OK' to continue" with a red arrow pointing to a blue "OK" button in a pop-up error message box.
- Error Message:** A red-bordered box contains the text "pmjaytest.qcin.org says Please fill all required field". To its right, a red arrow points to a warning icon (exclamation mark in a triangle) and the text "An error message will pop up if there is any unfilled/wrong information in the application form".

The form questions are:

- 19. Does the hospital provide cashless treatment to...
- 20. Are the deployed staff members are trained for...
- 21. Are the deployed staff members are trained for TMS portal?*
- 22. Are the deployed staff members are trained for BIS portal?*
- 23. Does the hospital maintains proper records for AB PMJAY referred beneficiaries?*
- 24. Number of AB PMJAY benificaries referred to AB PMJAY hospitals in last 6 month* (Input: 1233)
- 25. Number of AB PMJAY In-Patient Department (IPD) census for last 6 months* (Input: 123)
- 26. Does the hospital collects feedback during discharge from AB PMJAY beneficiaries?*
- 27. Does the hospital conducts AB PMJAY quality audit through checklist?*

Buttons at the bottom: "SAVE" (blue) and "FINAL SUBMIT" (green).

STEPS TO APPLY



The screenshot shows the 'AB PMJAY Quality Certification' application form. At the top, there is a navigation bar with a hamburger menu, the title 'AB PMJAY Quality Certifi...', and a user profile icon. Below the navigation bar, there are two tabs: 'INFORMATION' and 'ABPMJAY'. The 'ABPMJAY' tab is highlighted with a yellow circle and a red exclamation mark, and a callout box points to it with the text: 'Look out for these (!) symbols these shows that those particular sections have some unfilled/wrong filled present in it'. Below the tabs, there is a list of 9 questions, each with a dropdown menu. The first question is '1. Are 'scope of services' registered under AB PM-JAY clearly defined and displayed at prominent place?*' with a 'No' dropdown. The second question is '2. Are 'scope of services' registered under AB PM-JAY displayed in multiple languages and another word in English?*' with a 'No' dropdown. The third question is '3. Is the hospital staff aware of 'scope of services' registered under AB PMJAY?*' with a 'No' dropdown. The fourth question is '4. Is there a dedicated kiosk/ counter for AB PMJAY at prominent place in the hospital?*' with a 'No' dropdown. The fifth question is '5. Is the kiosk/ counter manned by Pradhan Mantri Arogya Mitra (PMAM)/ trained staff during the operational hours?*' with a 'No' dropdown. The sixth question is '6. Are required equipments provided to Arogya Mitra for AB PMJAY beneficiary identification?*' with a 'No' dropdown. The seventh question is '7. Does the hospital has a dedicated team for AB PMJAY?*' with a 'No' dropdown. The eighth question is '8. Does the hospital has at least one Pradhan Mantri Arogya Mitra (PMAM)/ dedicated person per shift appointed for looking after the work of Ayushman Bharat Scheme?*' with a 'Select' dropdown. The ninth question is '9. Does the nominated AB PMJAY team has doctors engaged?*' with a 'Select' dropdown. A red circle with the number '0' and a callout box points to the 'ABPMJAY' tab with the text: 'Click on these tabs and rectify the errors to proceed further'. The callout box also contains the text: 'Look out for these (!) symbols these shows that those particular sections have some unfilled/wrong filled present in it'.

AB PMJAY Quality Certifi... MEDICARE NUMBER HOME

INFORMATION ABPMJAY

Look out for these (!) symbols these shows that those particular sections have some unfilled/wrong filled present in it

1. Are 'scope of services' registered under AB PM-JAY clearly defined and displayed at prominent place?* No

2. Are 'scope of services' registered under AB PM-JAY displayed in multiple languages and another word in English?* No

3. Is the hospital staff aware of 'scope of services' registered under AB PMJAY?* No

4. Is there a dedicated kiosk/ counter for AB PMJAY at prominent place in the hospital?* No

5. Is the kiosk/ counter manned by Pradhan Mantri Arogya Mitra (PMAM)/ trained staff during the operational hours?* No

6. Are required equipments provided to Arogya Mitra for AB PMJAY beneficiary identification?* No

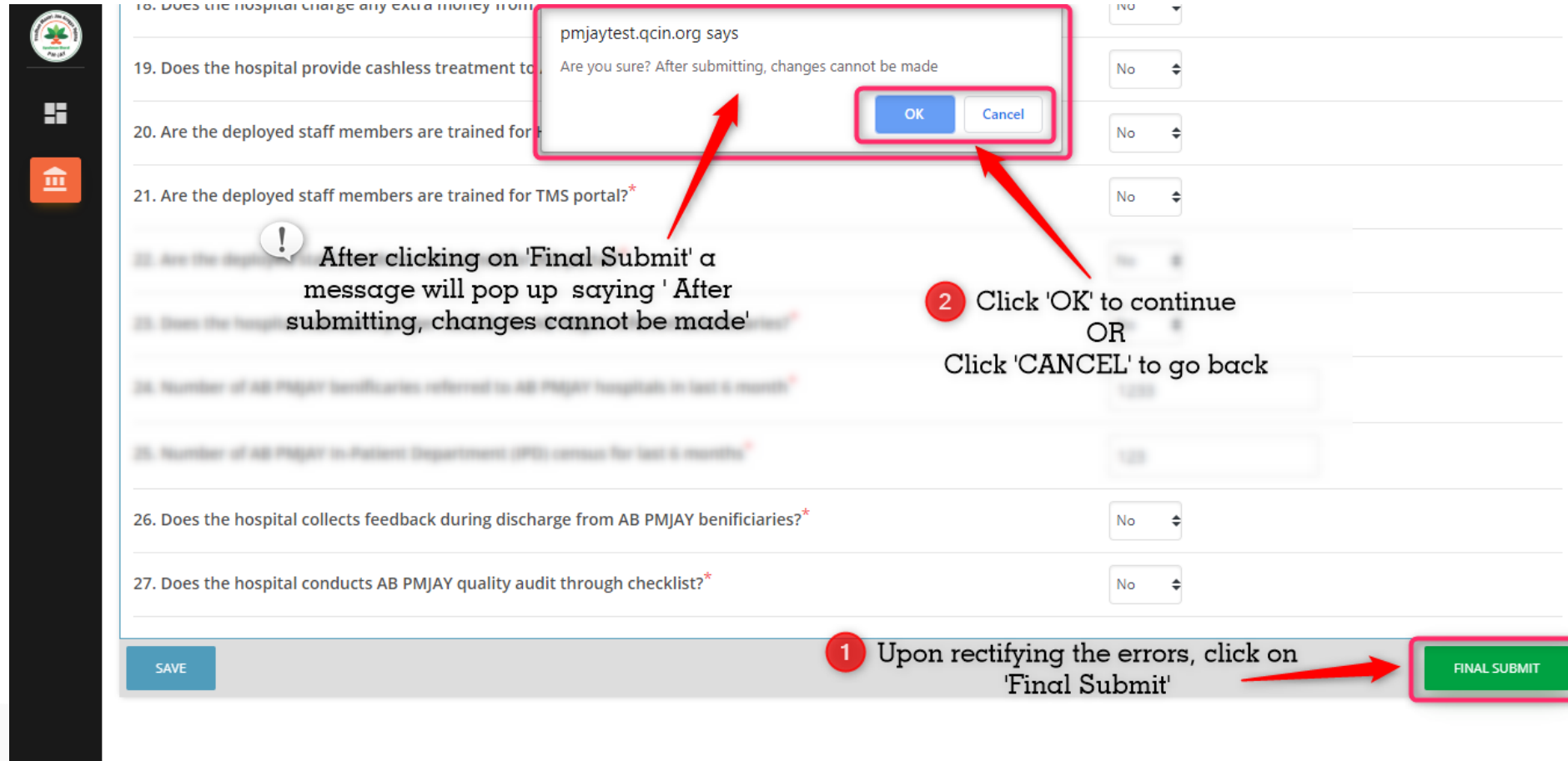
7. Does the hospital has a dedicated team for AB PMJAY?* No

8. Does the hospital has at least one Pradhan Mantri Arogya Mitra (PMAM)/ dedicated person per shift appointed for looking after the work of Ayushman Bharat Scheme? * Select

9. Does the nominated AB PMJAY team has doctors engaged? * Select

Click on these tabs and rectify the errors to proceed further

STEPS TO APPLY



10. Does the hospital charge any extra money from... No

19. Does the hospital provide cashless treatment to... No

20. Are the deployed staff members are trained for... No

21. Are the deployed staff members are trained for TMS portal?* No

22. Are the deployed... After clicking on 'Final Submit' a message will pop up saying ' After submitting, changes cannot be made'

23. Does the hospital... After submitting, changes cannot be made'

24. Number of AB PMJAY beneficiaries referred to AB PMJAY hospitals in last 6 months

25. Number of AB PMJAY in-Patient Department (IPD) cases for last 6 months

26. Does the hospital collects feedback during discharge from AB PMJAY beneficiaries?* No

27. Does the hospital conducts AB PMJAY quality audit through checklist?* No

SAVE

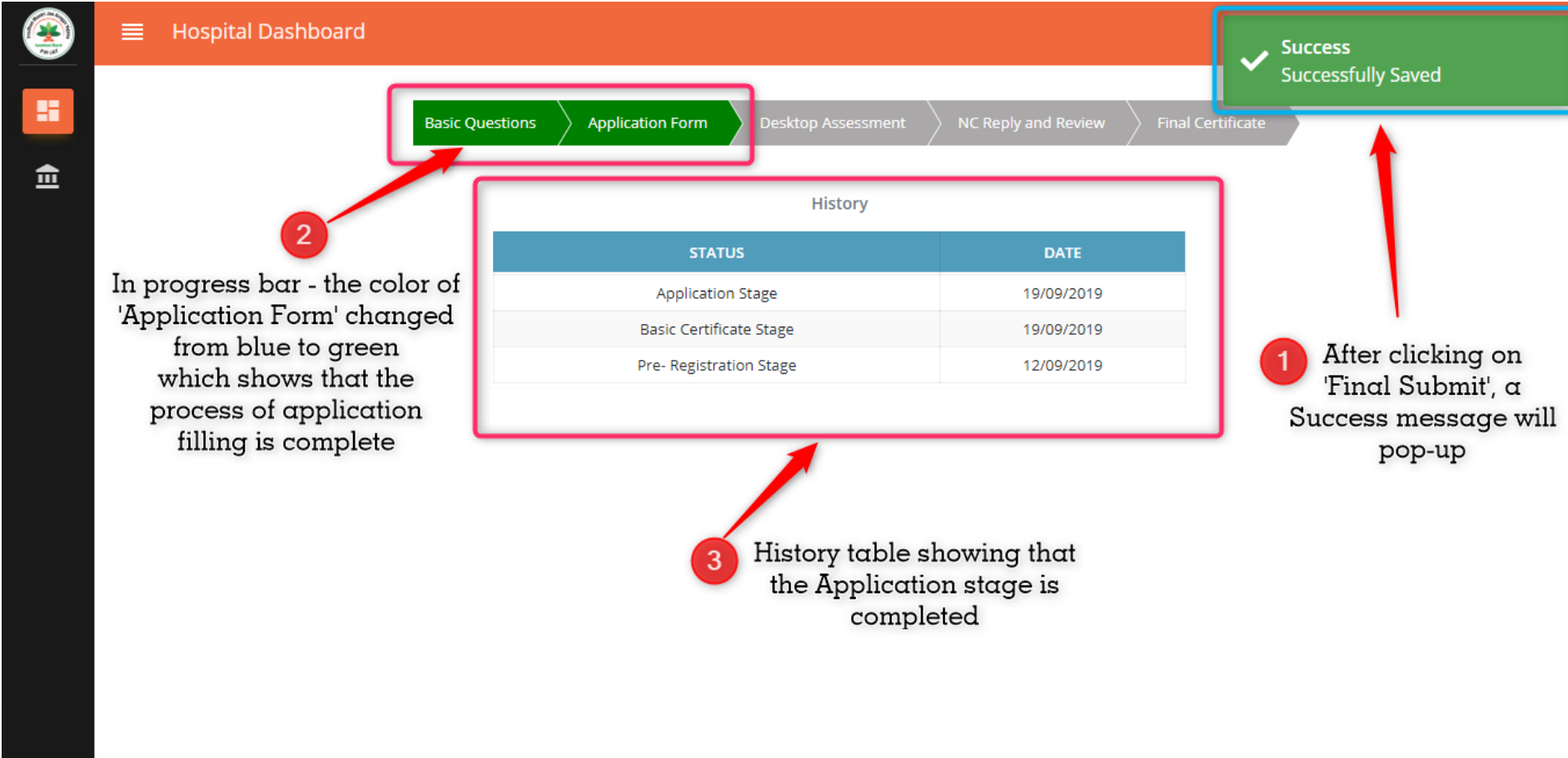
1 Upon rectifying the errors, click on 'Final Submit'

2 Click 'OK' to continue OR Click 'CANCEL' to go back

pmjaytest.qcin.org says
Are you sure? After submitting, changes cannot be made
OK Cancel

FINAL SUBMIT

STEPS TO APPLY



The screenshot shows a 'Hospital Dashboard' with a progress bar at the top. The progress bar has five stages: 'Basic Questions', 'Application Form', 'Desktop Assessment', 'NC Reply and Review', and 'Final Certificate'. The 'Application Form' stage is highlighted in green, while the others are grey. A green success message box in the top right corner says 'Success Successfully Saved'. A table below the progress bar shows the application history with columns for 'STATUS' and 'DATE'.

STATUS	DATE
Application Stage	19/09/2019
Basic Certificate Stage	19/09/2019
Pre- Registration Stage	12/09/2019

2 In progress bar - the color of 'Application Form' changed from blue to green which shows that the process of application filling is complete

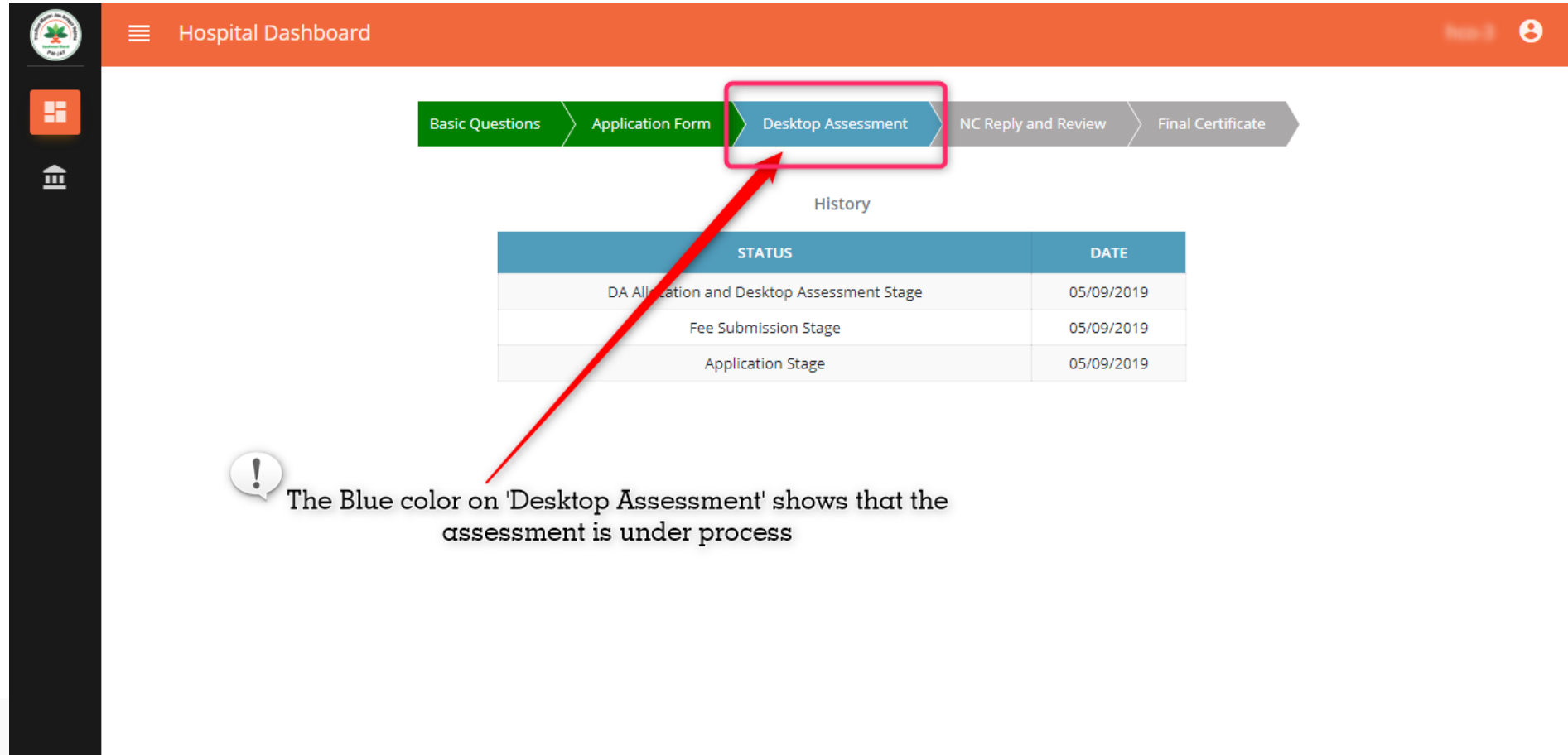
3 History table showing that the Application stage is completed

1 After clicking on 'Final Submit', a Success message will pop-up

DESKTOP ASSESSMENT AND REVIEW



STEPS TO CHECK STATUS OF APPLICATION



The screenshot shows a 'Hospital Dashboard' with a navigation bar at the top. Below the navigation bar, there is a progress bar with five steps: 'Basic Questions', 'Application Form', 'Desktop Assessment', 'NC Reply and Review', and 'Final Certificate'. The 'Desktop Assessment' step is highlighted in blue and enclosed in a red box. A red arrow points from a callout box below to this step. Below the progress bar, there is a 'History' table with two columns: 'STATUS' and 'DATE'.

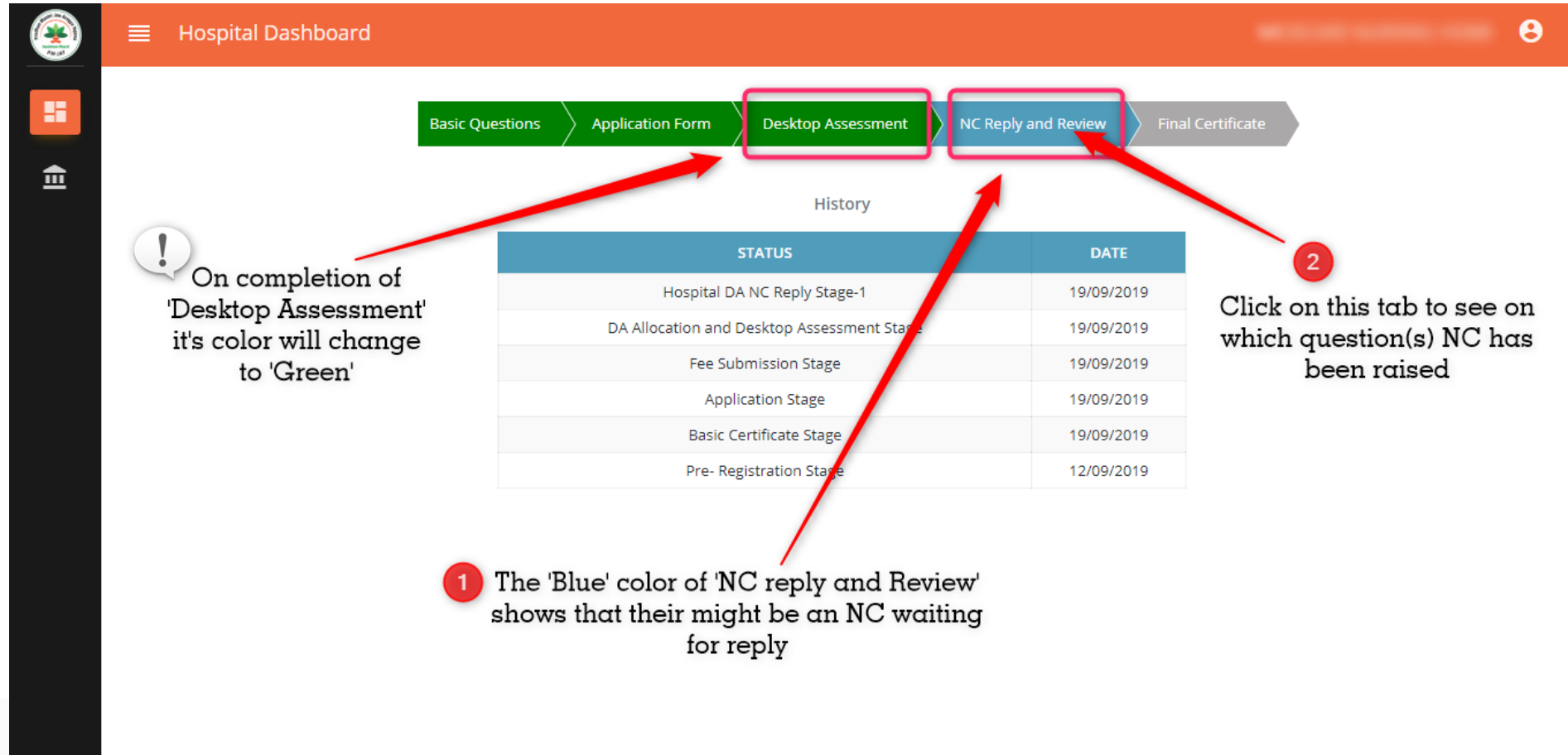
STATUS	DATE
DA Allocation and Desktop Assessment Stage	05/09/2019
Fee Submission Stage	05/09/2019
Application Stage	05/09/2019

! The Blue color on 'Desktop Assessment' shows that the assessment is under process



NC REPLY STEPS

STEPS TO REPLY NC



Hospital Dashboard

Process Flow: Basic Questions → Application Form → Desktop Assessment → NC Reply and Review → Final Certificate

History

STATUS	DATE
Hospital DA NC Reply Stage-1	19/09/2019
DA Allocation and Desktop Assessment Stage	19/09/2019
Fee Submission Stage	19/09/2019
Application Stage	19/09/2019
Basic Certificate Stage	19/09/2019
Pre- Registration Stage	12/09/2019

1 On completion of 'Desktop Assessment' it's color will change to 'Green'

1 The 'Blue' color of 'NC reply and Review' shows that their might be an NC waiting for reply

2 Click on this tab to see on which question(s) NC has been raised

STEPS TO REPLY NC

AB PMJAY Quality Certificate

INFORMATION ABPMJAY

1. Are 'scope of services' registered under AB PM-JAY clearly defined and displayed at prominent place?*

2. Are 'scope of services' registered under AB PMJAY displayed bilingually (one local language and another Hindi or English)?*

3. Is the hospital staff aware of 'scope of services' registered under AB PMJAY?*

4. Is there a dedicated kiosk/ counter for AB PMJAY at prominent place in the hospital?*

5. Is the kiosk/ counter manned by Pradhan Mantri Arogya Mitra (PMAM)/ trained staff during the operational hours?*

6. Are required equipments provided to Arogya Mitra for AB PMJAY beneficiary identification?*

7. Does the hospital has a dedicated team for AB PMJAY?*

8. Does the hospital has at least one Pradhan Mantri Arogya Mitra (PMAM)/ dedicated person per shift appointed for looking after the work of Ayushman Bharat Scheme? *

9. Does the nominated AB PMJAY team has doctors engaged?*

1. If an NC is raised, it would be in the "Red" color asking the hospital to rectify the error(s)

2. Hospital will have to click on the Red NC box for the reply

NC

NC

Select

Select

STEPS TO REPLY NC

Medicare NURSING HOME

NC

NC Remark

NC Remark : Photograph not clear

NC Reply

NC Reply : NC Reply

Document : **CHOOSE FILE...** **UPLOAD**

NC Logs

Date	NC Remark	NC Status
10/10/2019, 4:22 PM	Photograph not clear	Open

An NC reply will look like this

NC remarks will have the reason why the NC is raised

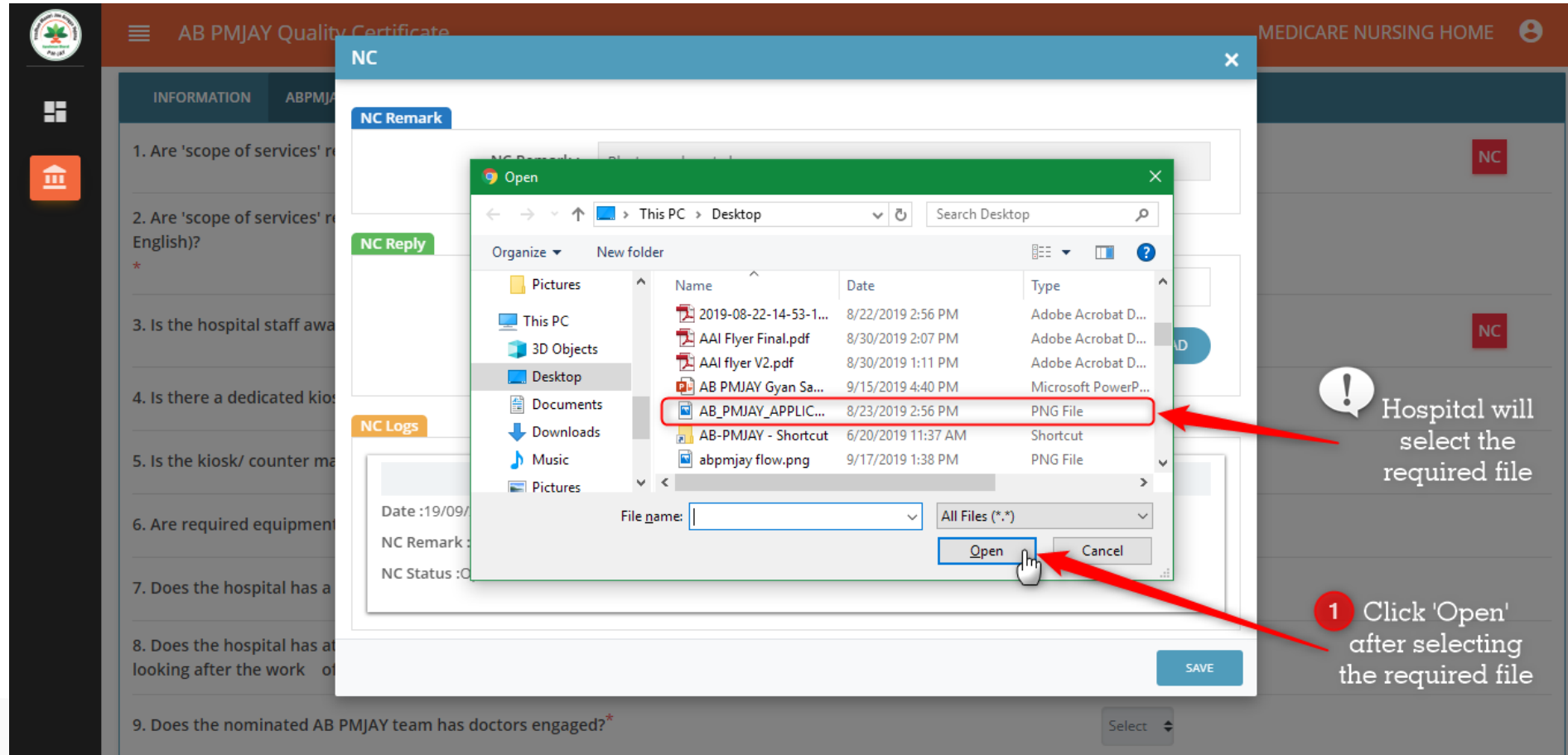
1 Hospital will reply to the raised NC here

2 Click on 'Choose File' to upload the new supporting document for the raised NC

Create one room under Ayushman Bharat Scheme? *

PMJAY team has doctors engaged? *

STEPS TO REPLY NC



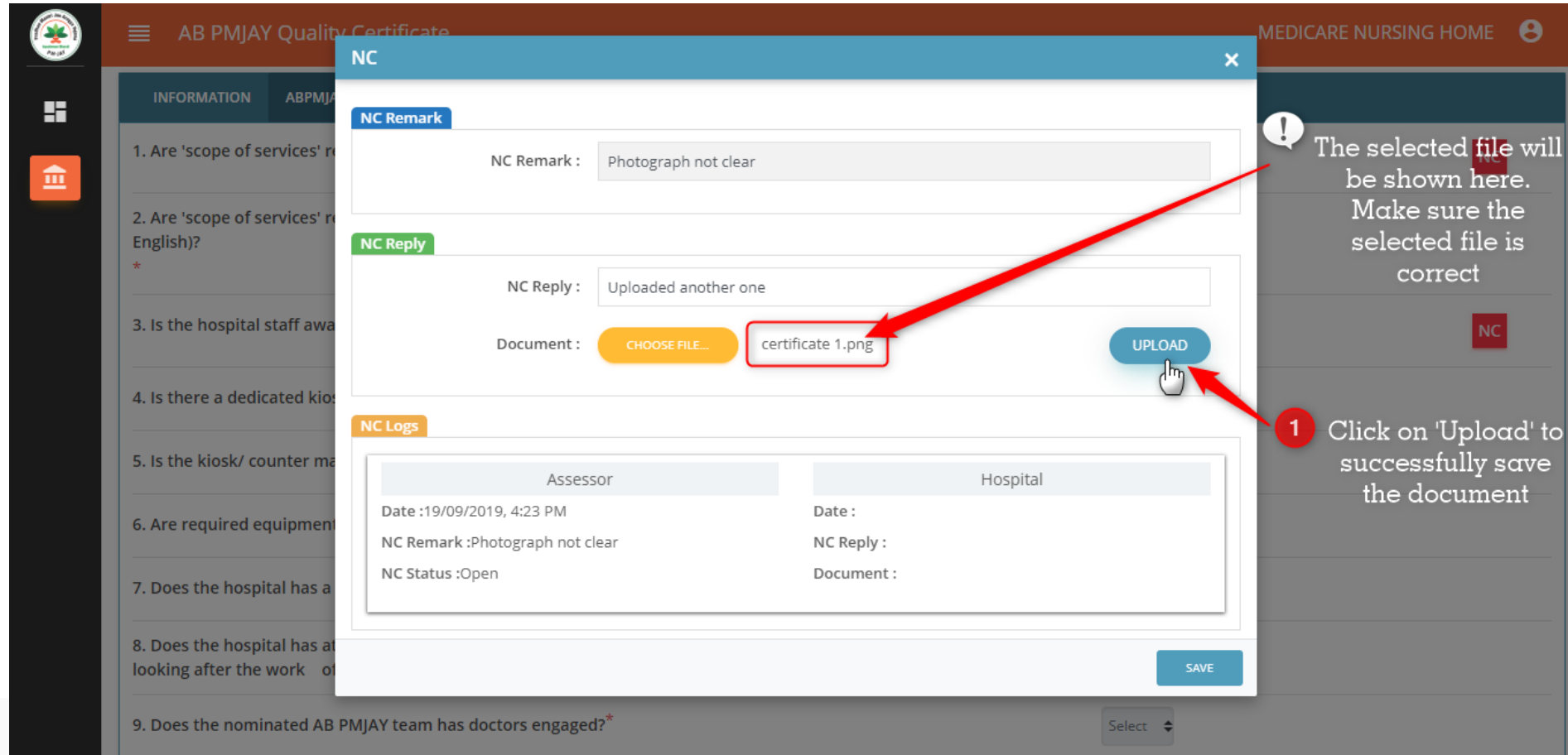
The screenshot shows the 'AB PMJAY Quality Certificate' interface. The 'NC Reply' section is active, and an 'Open' file dialog is displayed over it. The dialog shows the 'Desktop' location with a list of files. The file 'AB_PMJAY_APPLIC...' is selected and highlighted with a red box. A red arrow points from this file to the text 'Hospital will select the required file'. Another red arrow points from the 'Open' button in the dialog to the text '1 Click 'Open' after selecting the required file'. The background interface shows a list of NC Remarks and a 'SAVE' button at the bottom right.

Name	Date	Type
2019-08-22-14-53-1...	8/22/2019 2:56 PM	Adobe Acrobat D...
AAI Flyer Final.pdf	8/30/2019 2:07 PM	Adobe Acrobat D...
AAI flyer V2.pdf	8/30/2019 1:11 PM	Adobe Acrobat D...
AB PMJAY Gyan Sa...	9/15/2019 4:40 PM	Microsoft PowerP...
AB_PMJAY_APPLIC...	8/23/2019 2:56 PM	PNG File
AB-PMJAY - Shortcut	6/20/2019 11:37 AM	Shortcut
abpmjay flow.png	9/17/2019 1:38 PM	PNG File

Hospital will select the required file

1 Click 'Open' after selecting the required file

STEPS TO REPLY NC



NC

NC Remark

NC Remark : Photograph not clear

NC Reply

NC Reply : Uploaded another one

Document : certificate 1.png

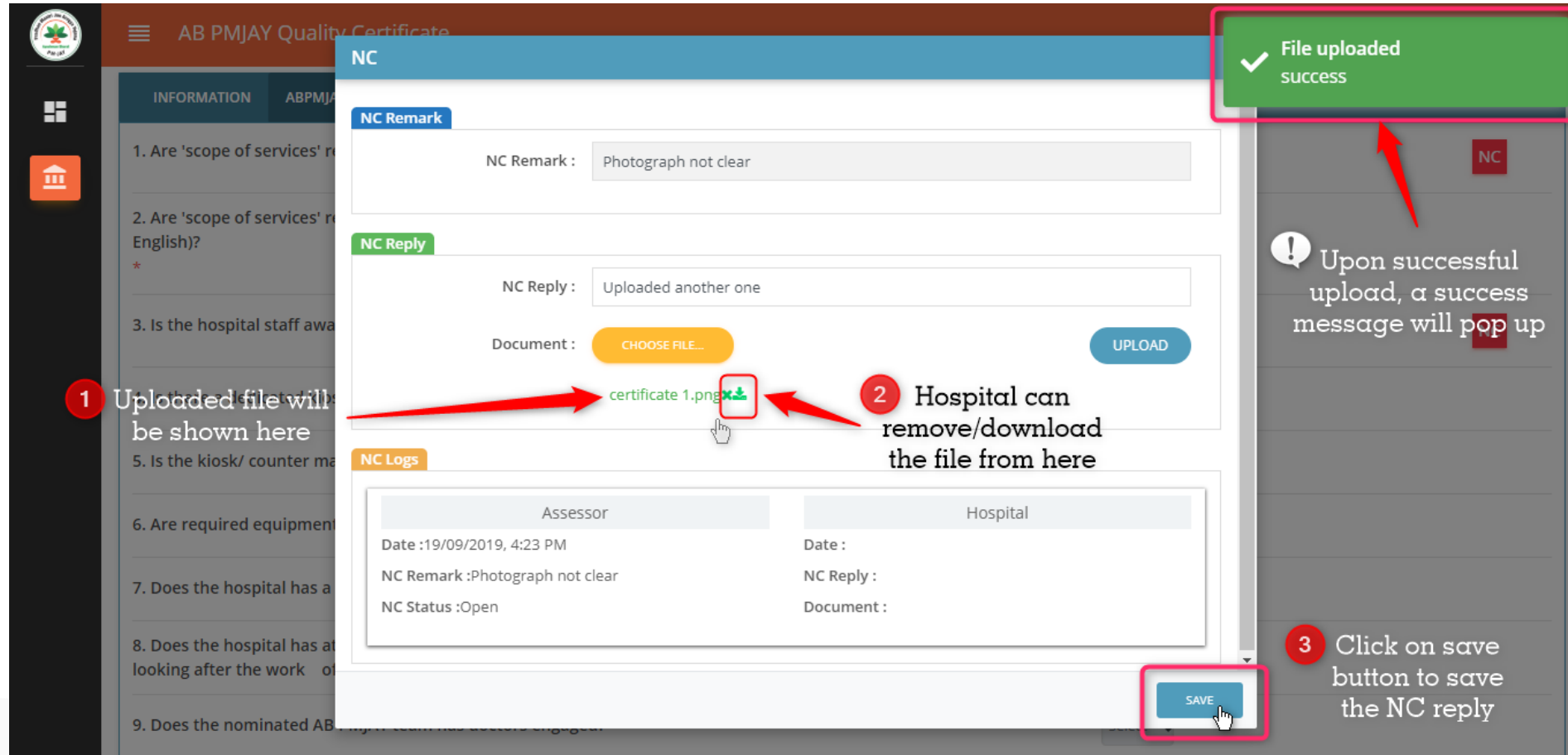
NC Logs

Assessor	Hospital
Date :19/09/2019, 4:23 PM	Date :
NC Remark :Photograph not clear	NC Reply :
NC Status :Open	Document :

1 Click on 'Upload' to successfully save the document

The selected file will be shown here. Make sure the selected file is correct

STEPS TO REPLY NC



1 Uploaded file will be shown here

2 Hospital can remove/download the file from here

3 Click on save button to save the NC reply

File uploaded success

Upon successful upload, a success message will pop up

NC Remark : Photograph not clear

NC Reply : Uploaded another one

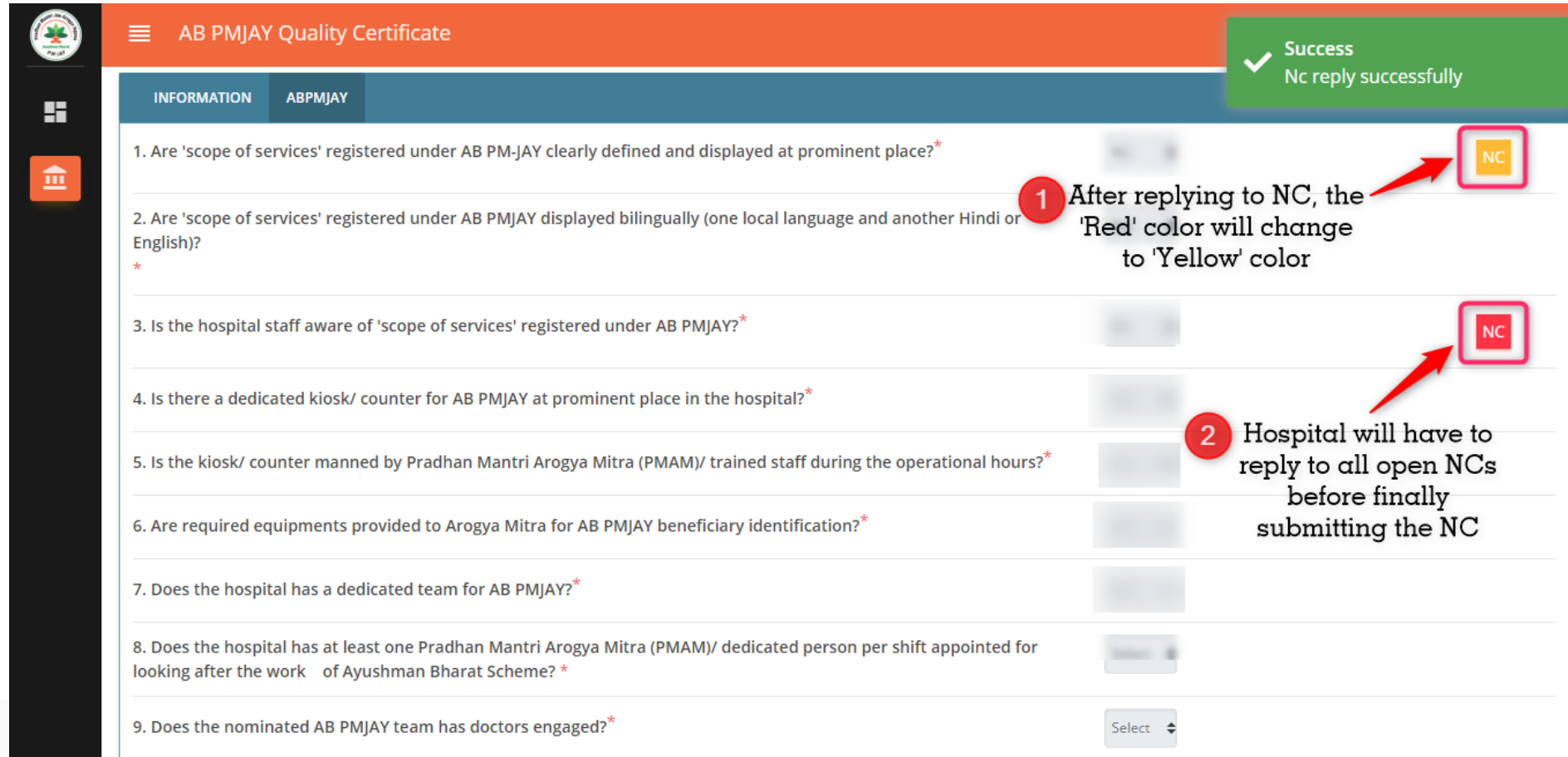
Document : CHOOSE FILE... UPLOAD

certificate 1.png

Assessor	Hospital
Date :19/09/2019, 4:23 PM	Date :
NC Remark :Photograph not clear	NC Reply :
NC Status :Open	Document :

SAVE

STEPS TO REPLY NC



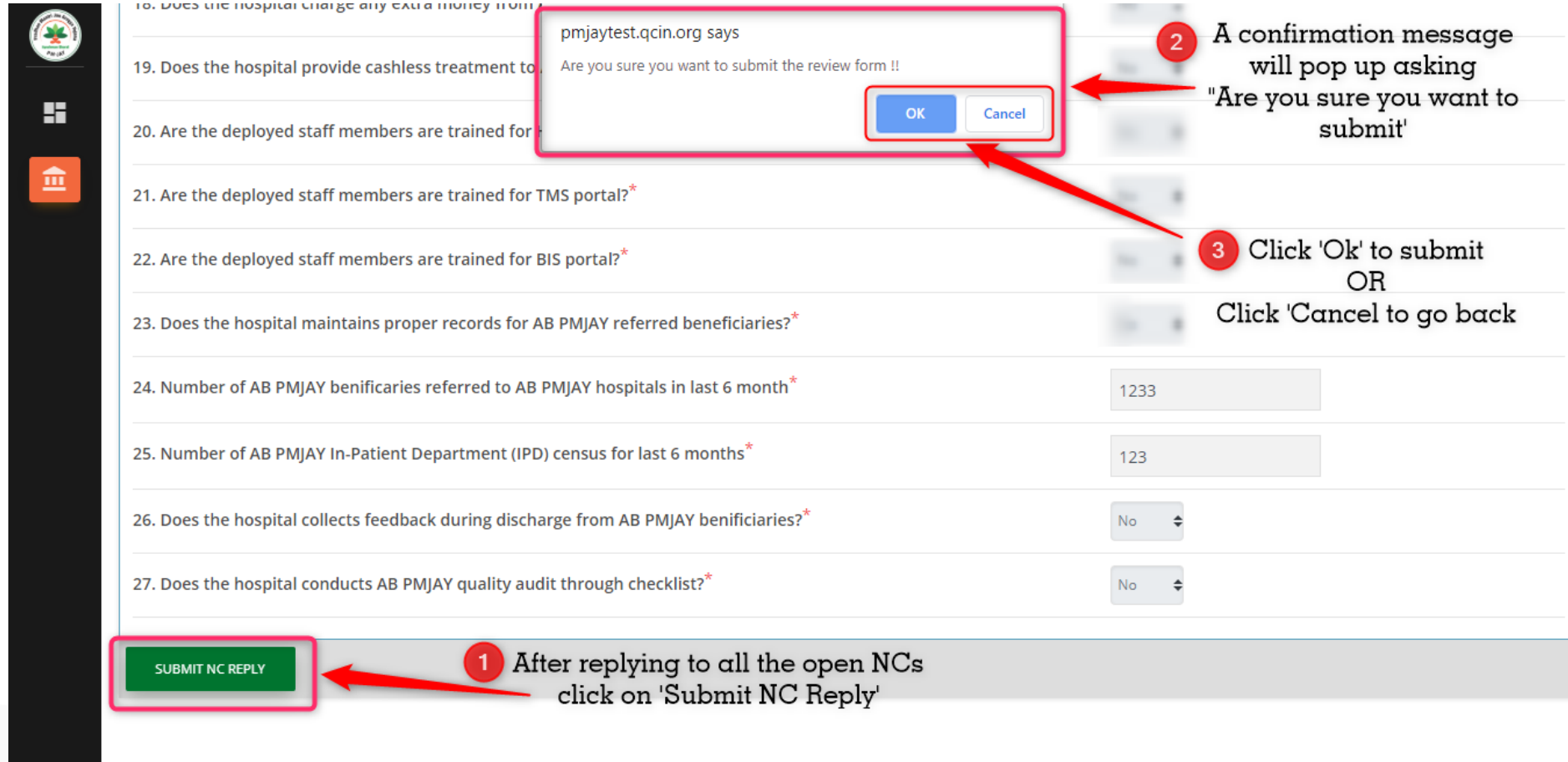
The screenshot displays the 'AB PMJAY Quality Certificate' interface. At the top right, a green notification box states 'Success Nc reply successfully'. The main content area lists nine quality criteria, each with a corresponding 'NC' (Non-Conformance) status. Two 'NC' boxes are highlighted with red circles and arrows, accompanied by numbered instructions:

- 1** After replying to NC, the 'Red' color will change to 'Yellow' color
- 2** Hospital will have to reply to all open NCs before finally submitting the NC

The criteria listed are:

1. Are 'scope of services' registered under AB PM-JAY clearly defined and displayed at prominent place?*
2. Are 'scope of services' registered under AB PMJAY displayed bilingually (one local language and another Hindi or English)?*
3. Is the hospital staff aware of 'scope of services' registered under AB PMJAY?*
4. Is there a dedicated kiosk/ counter for AB PMJAY at prominent place in the hospital?*
5. Is the kiosk/ counter manned by Pradhan Mantri Arogya Mitra (PMAM)/ trained staff during the operational hours?*
6. Are required equipments provided to Arogya Mitra for AB PMJAY beneficiary identification?*
7. Does the hospital has a dedicated team for AB PMJAY?*
8. Does the hospital has at least one Pradhan Mantri Arogya Mitra (PMAM)/ dedicated person per shift appointed for looking after the work of Ayushman Bharat Scheme? *
9. Does the nominated AB PMJAY team has doctors engaged?*

STEPS TO REPLY NC



The screenshot displays a web form for submitting a Non-Conformance (NC) reply. The form contains several questions, with the last three (24-27) having input fields. A green button labeled 'SUBMIT NC REPLY' is located at the bottom left. A red-bordered dialog box is overlaid on the form, containing the text 'pmjaytest.qcin.org says Are you sure you want to submit the review form !!' and two buttons: 'OK' and 'Cancel'. Red arrows and numbered callouts (1, 2, 3) provide instructions on how to use the interface.

10. Does the hospital charge any extra money from...

19. Does the hospital provide cashless treatment to...

20. Are the deployed staff members are trained for...

21. Are the deployed staff members are trained for TMS portal?*

22. Are the deployed staff members are trained for BIS portal?*

23. Does the hospital maintains proper records for AB PMJAY referred beneficiaries?*

24. Number of AB PMJAY beneficiaries referred to AB PMJAY hospitals in last 6 month* 1233

25. Number of AB PMJAY In-Patient Department (IPD) census for last 6 months* 123

26. Does the hospital collects feedback during discharge from AB PMJAY beneficiaries?* No

27. Does the hospital conducts AB PMJAY quality audit through checklist?*

SUBMIT NC REPLY


pmjaytest.qcin.org says
Are you sure you want to submit the review form !!
OK Cancel

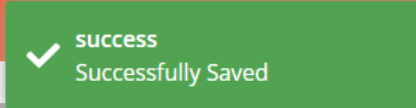
2 A confirmation message will pop up asking "Are you sure you want to submit"

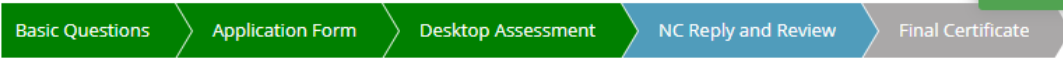
3 Click 'Ok' to submit OR Click 'Cancel to go back

1 After replying to all the open NCs click on 'Submit NC Reply'

STEPS TO REPLY NC

 Hospital Dashboard

 success
Successfully Saved

 Basic Questions > Application Form > Desktop Assessment > NC Reply and Review > Final Certificate

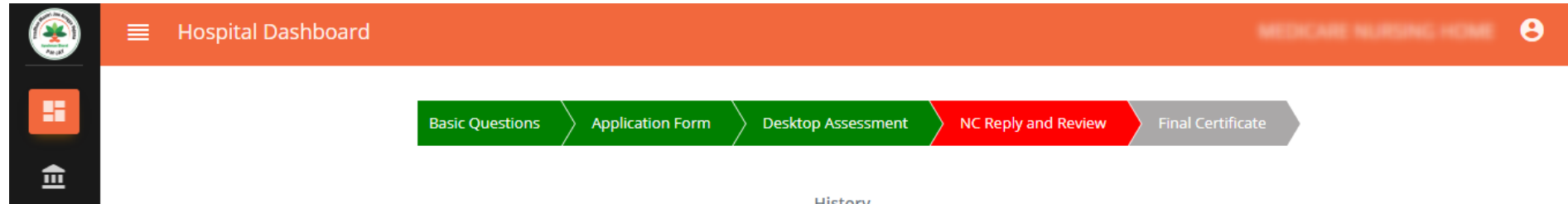
History

STATUS	DATE
DA NC Review Stage-1	19/09/2019
Hospital DA NC Reply Stage-1	19/09/2019
DA Allocation and Desktop Assessment Stage	19/09/2019
Fee Submission Stage	19/09/2019
Application Stage	19/09/2019
Basic Certificate Stage	19/09/2019
Pre- Registration Stage	12/09/2019

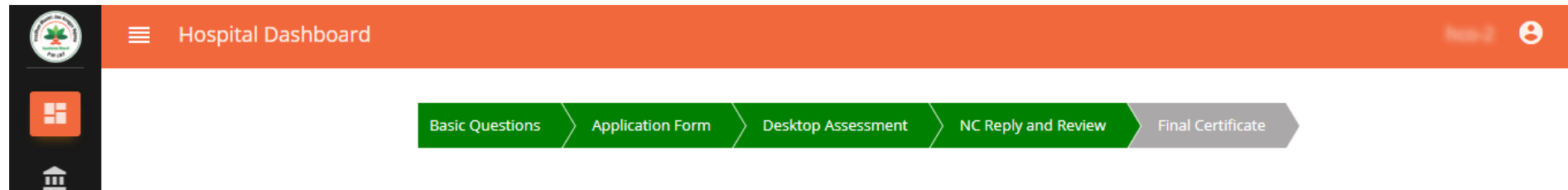
CHECKING STATUS POST NC REVIEWED



STEPS TO CHECK STATUS POST NC REVIEWED

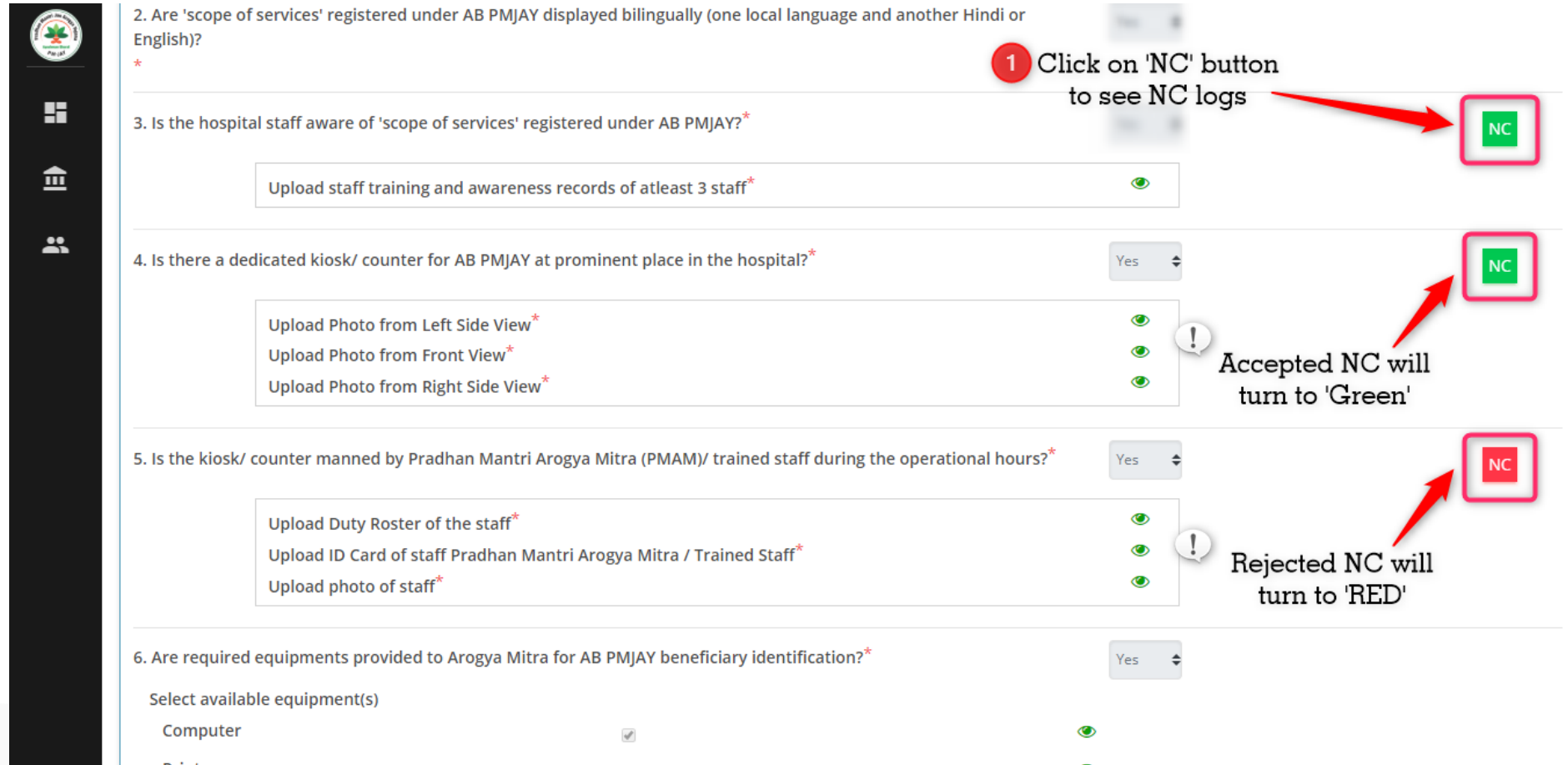


RED COLOR DEPICT THAT NC REPLIED BY HOSPITAL HAS BEEN REJECTED AND APPLICATION CAN NOT BE Processed Further



GREEN COLOR DEPICT THAT NC REPLIED BY HOSPITAL HAS BEEN ACCEPTED

STEPS TO CHECK STATUS POST NC REVIEWED



2. Are 'scope of services' registered under AB PMJAY displayed bilingually (one local language and another Hindi or English)?
*

3. Is the hospital staff aware of 'scope of services' registered under AB PMJAY?*

4. Is there a dedicated kiosk/ counter for AB PMJAY at prominent place in the hospital?*

5. Is the kiosk/ counter manned by Pradhan Mantri Arogya Mitra (PMAM)/ trained staff during the operational hours?*

6. Are required equipments provided to Arogya Mitra for AB PMJAY beneficiary identification?*

Select available equipment(s)

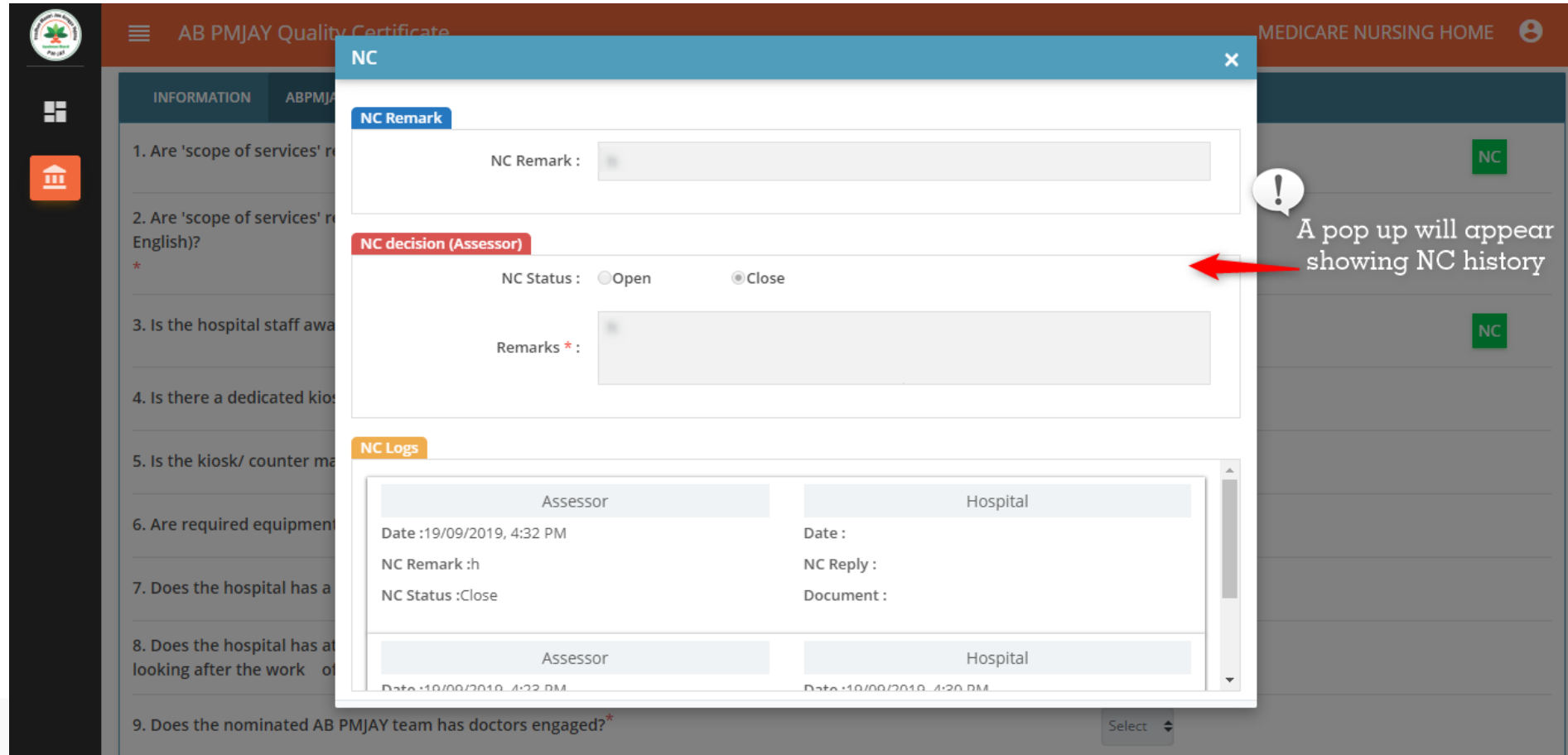
Computer

1 Click on 'NC' button to see NC logs

Accepted NC will turn to 'Green'

Rejected NC will turn to 'RED'

STEPS TO CHECK STATUS POST NC REVIEWED



The screenshot displays the 'AB PMJAY Quality Certificate' interface for 'MEDICARE NURSING HOME'. A pop-up window titled 'NC' is open, showing the following details:

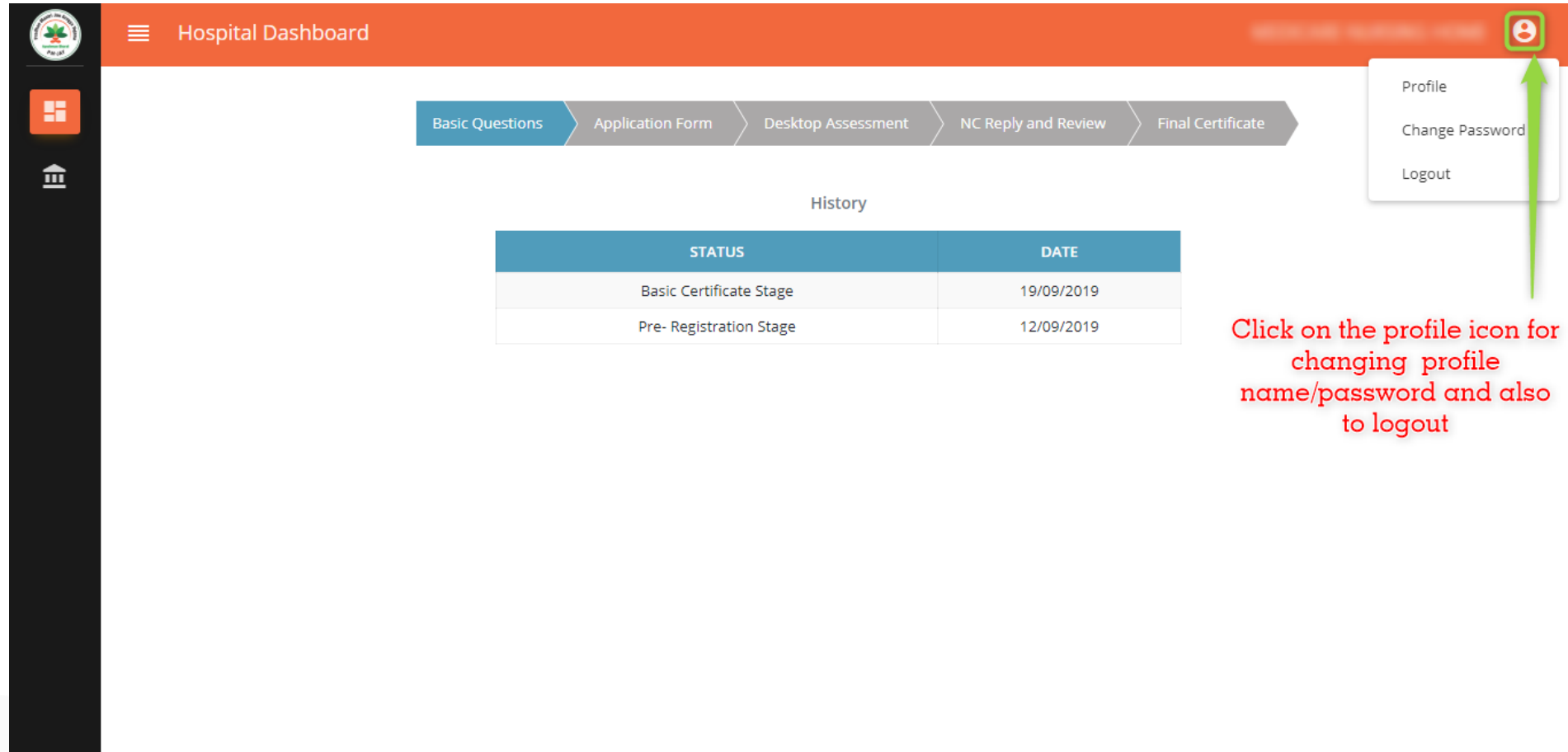
- NC Remark:** A text input field.
- NC decision (Assessor):** Includes 'NC Status' with radio buttons for 'Open' and 'Close' (where 'Close' is selected), and a 'Remarks *' text input field.
- NC Logs:** A table with columns for Assessor, Hospital, Date, NC Remark, NC Reply, and Document. Two log entries are visible, both dated 19/09/2019 at 4:32 PM and 4:23 PM, with NC Status 'Close'.

A red arrow points to the 'NC Status' section, accompanied by a callout box containing the text: "A pop up will appear showing NC history".



OTHER TECH FAQs

HOW TO CHANGE PROFILE NAME ?



Hospital Dashboard

Basic Questions Application Form Desktop Assessment NC Reply and Review Final Certificate

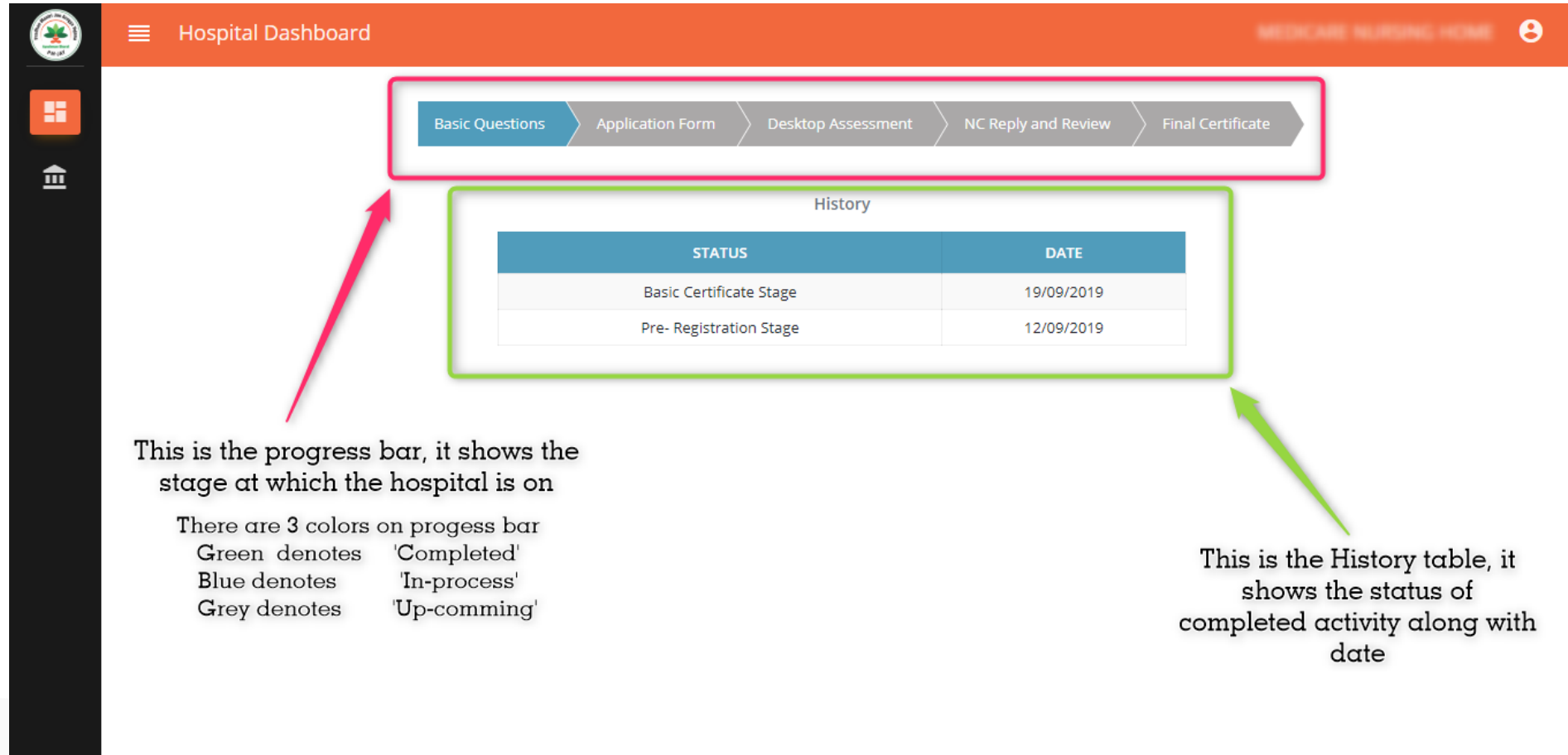
History

STATUS	DATE
Basic Certificate Stage	19/09/2019
Pre- Registration Stage	12/09/2019

Profile
Change Password
Logout

Click on the profile icon for changing profile name/password and also to logout

HOW TO CHECK STATUS?



The screenshot shows a 'Hospital Dashboard' with a navigation menu on the left and a main content area. The main content area features a progress bar with five stages: 'Basic Questions' (blue), 'Application Form' (grey), 'Desktop Assessment' (grey), 'NC Reply and Review' (grey), and 'Final Certificate' (grey). Below the progress bar is a 'History' table with two columns: 'STATUS' and 'DATE'. The table contains two rows: 'Basic Certificate Stage' with date '19/09/2019' and 'Pre- Registration Stage' with date '12/09/2019'. A red arrow points from the text below to the progress bar, and a green arrow points from the text below to the history table.

History

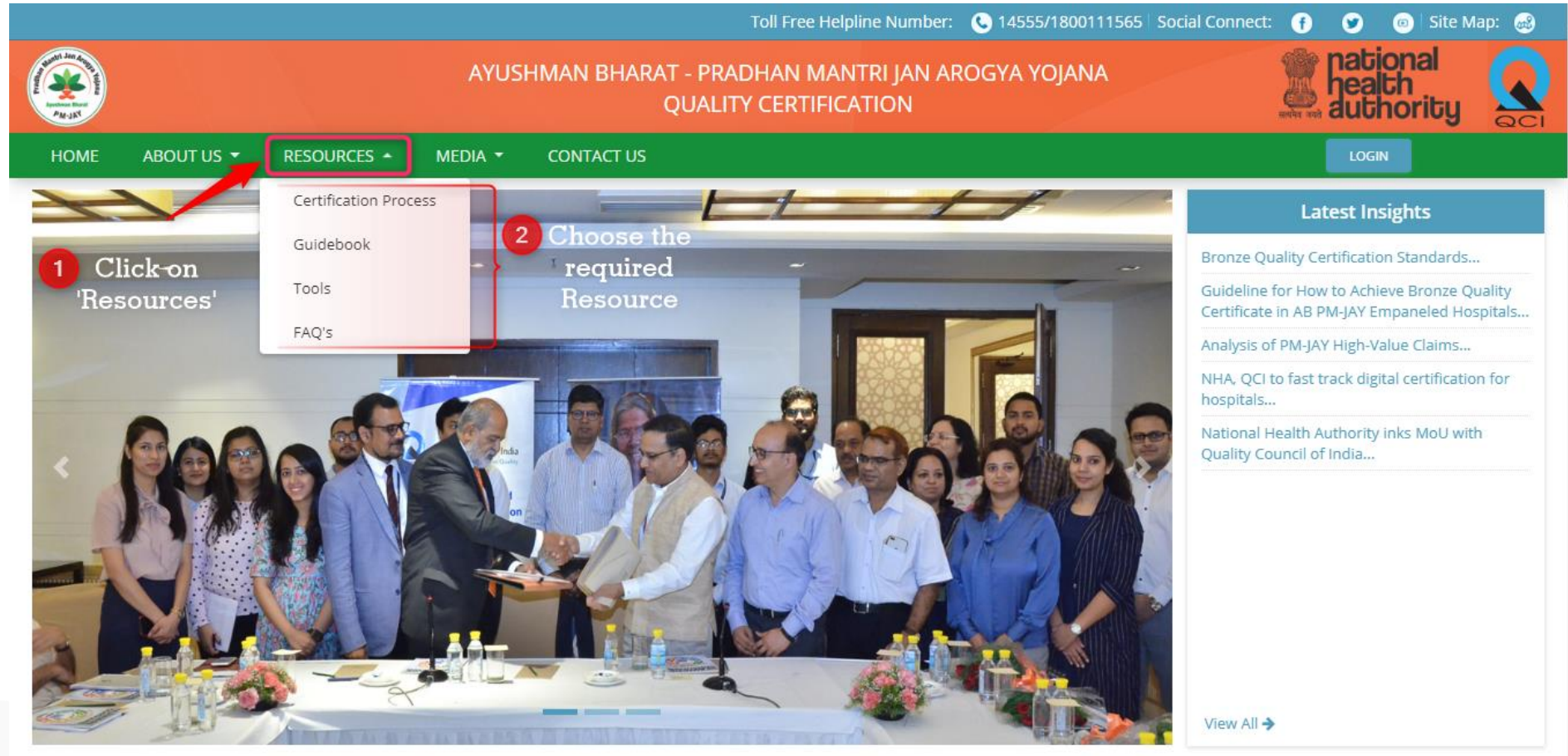
STATUS	DATE
Basic Certificate Stage	19/09/2019
Pre- Registration Stage	12/09/2019

This is the progress bar, it shows the stage at which the hospital is on

There are 3 colors on progress bar
Green denotes 'Completed'
Blue denotes 'In-process'
Grey denotes 'Up-comming'

This is the History table, it shows the status of completed activity along with date

WHERE TO FIND RESOURCES?



The screenshot displays the website's navigation bar with the following elements:

- Toll Free Helpline Number: 14555/1800111565
- Social Connect: Facebook, Twitter, YouTube, LinkedIn icons
- Site Map: Globe icon
- AYUSHMAN BHARAT - PRADHAN MANTRI JAN AROGYA YOJANA QUALITY CERTIFICATION
- national health authority logo and QCI logo
- Navigation menu: HOME, ABOUT US, RESOURCES (highlighted with a red box), MEDIA, CONTACT US
- LOGIN button

Below the navigation bar, a red arrow points to the 'RESOURCES' menu, which is expanded to show the following options:

- Certification Process
- Guidebook
- Tools
- FAQ's

Two numbered callouts are present:

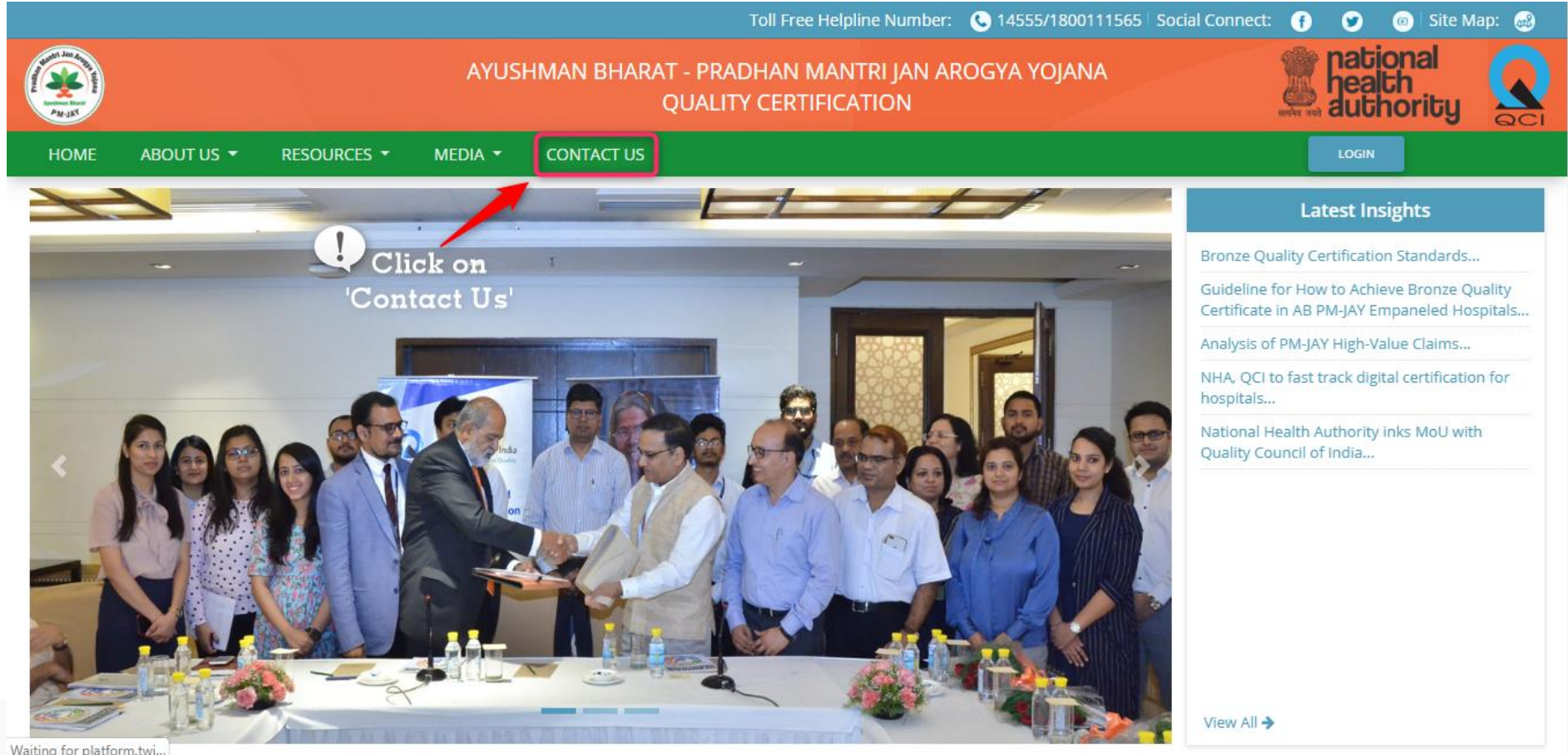
- 1 Click-on 'Resources'
- 2 Choose the required Resource





The main content area features a large photograph of a group of people at a signing ceremony. To the right, a 'Latest Insights' section lists several articles:

- Bronze Quality Certification Standards...
- Guideline for How to Achieve Bronze Quality Certificate in AB PM-JAY Empaneled Hospitals...
- Analysis of PM-JAY High-Value Claims...
- NHA, QCI to fast track digital certification for hospitals...
- National Health Authority inks MoU with Quality Council of India...

A 'View All' link with a right-pointing arrow is located at the bottom of the 'Latest Insights' section.

HOW TO CONTACT US?



Toll Free Helpline Number: 14555/1800111565 | Social Connect:    | Site Map: 

AYUSHMAN BHARAT - PRADHAN MANTRI JAN AROGYA YOJANA
QUALITY CERTIFICATION

HOME ABOUT US RESOURCES MEDIA **CONTACT US** LOGIN

Click on 'Contact Us'

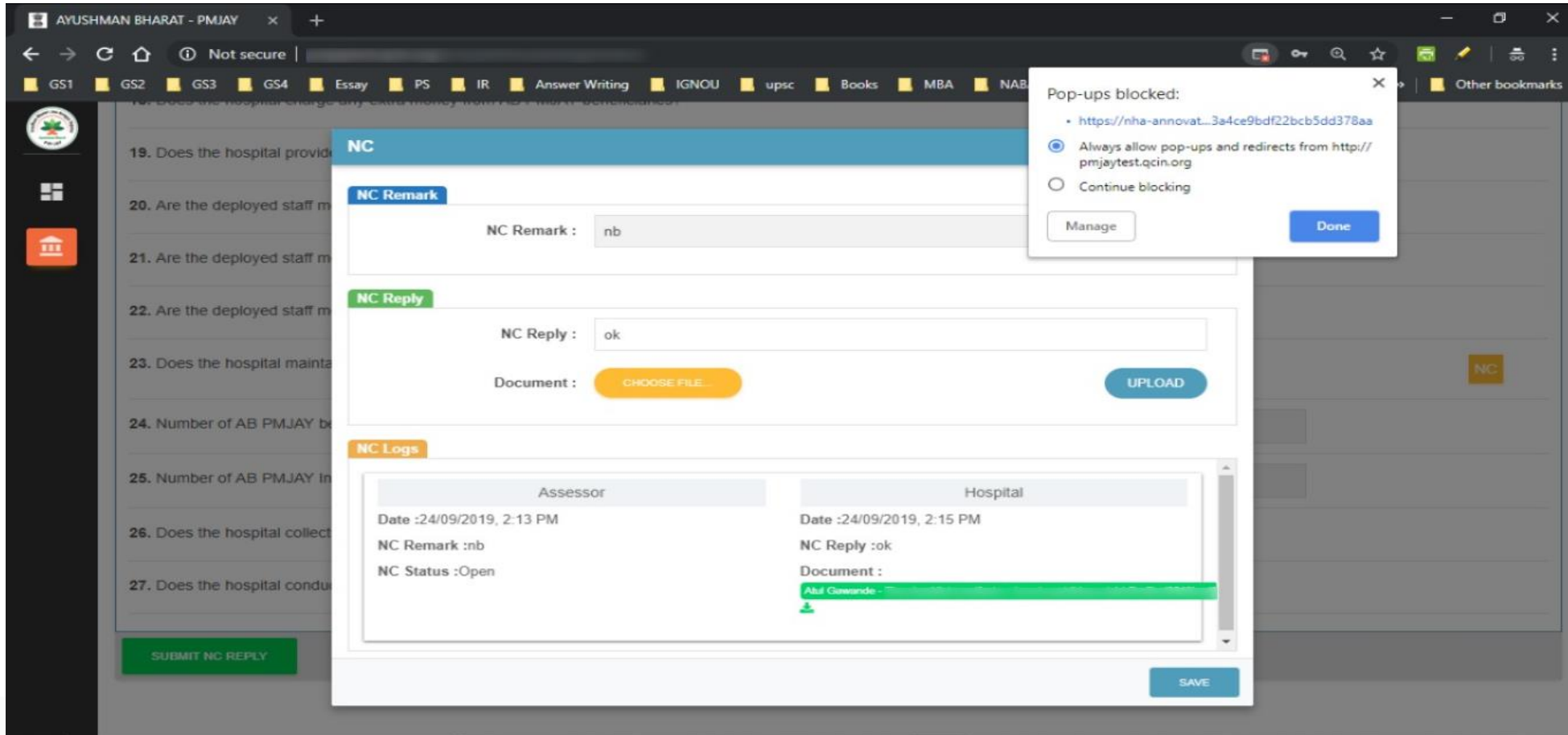
Latest Insights

- Bronze Quality Certification Standards...
- Guideline for How to Achieve Bronze Quality Certificate in AB PM-JAY Empaneled Hospitals...
- Analysis of PM-JAY High-Value Claims...
- NHA, QCI to fast track digital certification for hospitals...
- National Health Authority inks MoU with Quality Council of India...

View All →

Waiting for platform.twi...

What if pop-ups are not visible?



AYUSHMAN BHARAT - PMJAY

Not secure | <https://nha-annovat...3a4ce9bdf22bcb5dd378aa>

GS1 GS2 GS3 GS4 Essay PS IR Answer Writing IGNOU upsc Books MBA NAB

19. Does the hospital provide...

20. Are the deployed staff m...

21. Are the deployed staff m...

22. Are the deployed staff m...

23. Does the hospital mainta...

24. Number of AB PMJAY b...

25. Number of AB PMJAY In...

26. Does the hospital collect...

27. Does the hospital condu...

NC

NC Remark


NC Remark : nb

NC Reply

NC Reply : ok

Document :

NC Logs

Assessor	Hospital
Date :24/09/2019, 2:13 PM	Date :24/09/2019, 2:15 PM
NC Remark :nb	NC Reply :ok
NC Status :Open	Document : Abul Ganiwade - 

Pop-ups blocked:

- <https://nha-annovat...3a4ce9bdf22bcb5dd378aa>

Always allow pop-ups and redirects from http://pmjaytest.qcin.org

Continue blocking

Allow Pop-ups for the website

THANK YOU